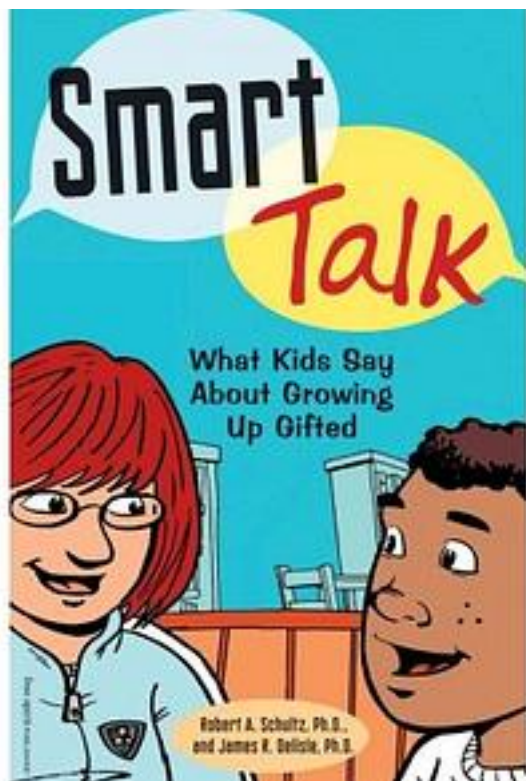


Smart Talk



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Saying the right thing isn't just about feeling comfortable. It's also essential for building successful relationships, getting ahead at work, and increasing your income. To get what you want, you have to know how to ask for it, how to negotiate, how to react. That's where Lisa Marshall's book comes in. With proven strategies and practical action plans, "Smart Talk" will help you resolve conflicts, strengthen your natural charisma, and master the art of persuasion. Never again will you dread a holiday party or be rendered speechless at a business meeting. Backed by solid research and written in an

engaging narrative style with a warm sense of humour, communication expert Lisa B. Marshall translates her wealth of experience into practical, fresh advice to help you navigate any complex situation, and achieve professional success.

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书评

这是本教如何谈话，谈判的书。感觉得出Lisa本人的情商很高，她的观点其实并不新鲜，但她分析得有趣又谦虚，与她聊天一定如浴春风。记得其中一点是关于如何婉拒又不惹恼别人的。不禁想起以前看过Jim Kerry主演的《Yes, Man》，硬着头皮对谁都说yes最后身心俱疲的故事。我们也...

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