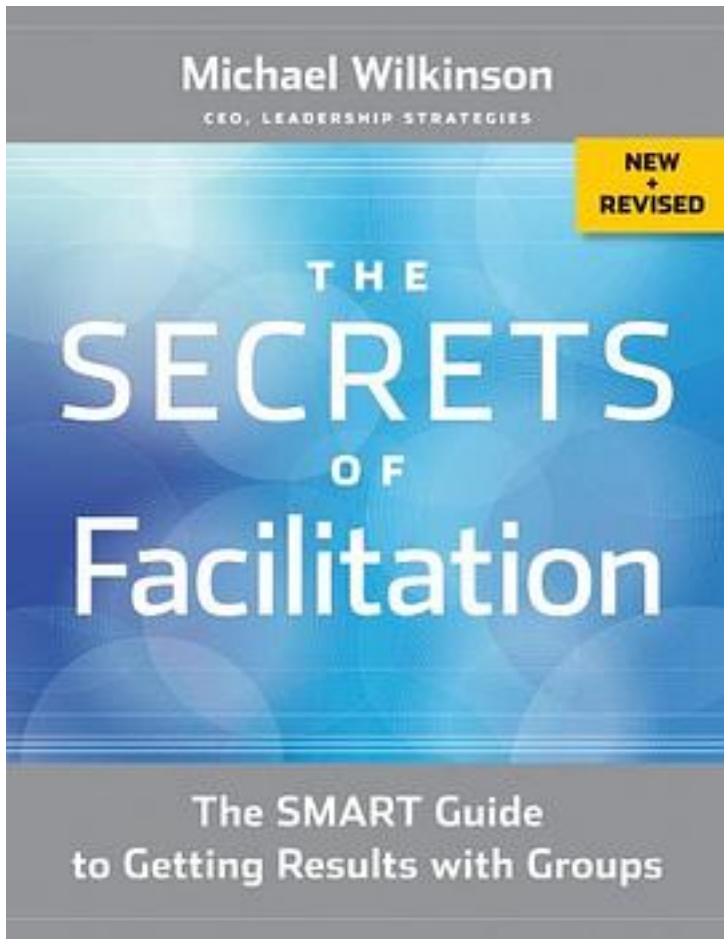


The Secrets of Facilitation: The SMART Guide to Getting Results with Groups



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This thoroughly revised and updated edition of The Secrets of Facilitation delivers a

clear vision of facilitation excellence and reveals the specific techniques effective facilitators use to produce consistent, repeatable results with groups. Author Michael Wilkinson has trained thousands of managers, analysts, and consultants around the world to apply the power of SMART (Structured Meeting And Relating Techniques) facilitation to achieve amazing results with teams and task forces. This new edition includes new chapters that highlight such timely topics as: facilitating virtual meetings; facilitating very large groups; facilitating conferences; and building an internal facilitator capability. The book also offers new cross-cultural examples, and an ancillary website with forms, checklists and a sample facilitator guide.

作者介绍:

Michael Wilkinson is founder and managing director for Leadership Strategies–The Facilitation Company, which specializes in facilitation training and in providing facilitators to lead executive retreats and task forces. He was named Facilitator of the Year by the Southeast Association of Facilitators in 2003 and is author of four books.

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