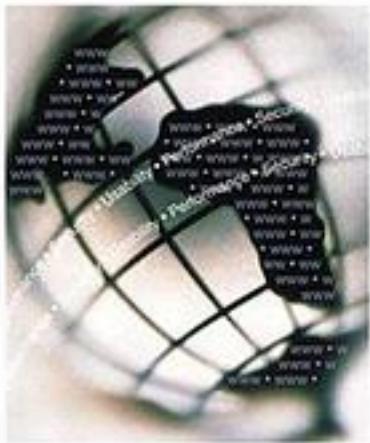


Quality Web Systems

Foreword by Jakob Nielsen, author of *Designing Web Usability*

Quality Web Systems

Performance, Security, and Usability



Elfriede Dustin • Jeff Rashka • Douglas McDiarmid

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Enterprise Web developers are trapped between a rock and a hard place: they're under tremendous pressure to get to market fast -- but if they deploy systems of poor quality, they will drive away customers -- losing revenue and market share for years to come. Quality Web Systems gives software professionals start-to-finish resources for

enhancing quality and accelerating development at the same time. Quality Web Systems identifies the key obstacles to delivering Web systems that deliver promised levels of performance, security, and usability -- and proven solutions. Coverage includes: identifying key success criteria for Web development; specifying Web system functionality through RSI (Requirement-Service-Interface) use cases; creating test cases; checking browser and platform compatibility; identifying and testing for security vulnerabilities; planning and evaluating ease-of-use; and meeting specified performance and scalability requirements.

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