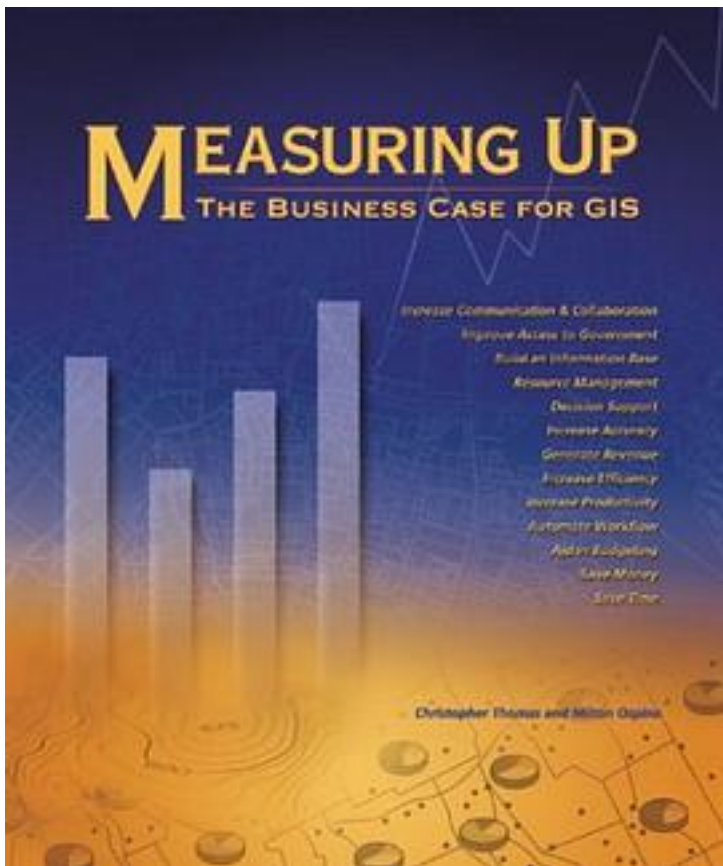


Measuring Up



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A hands-on, user-friendly, somewhat irreverant guide to the management technique known as performance measurement for federal, state and local government public managers.

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