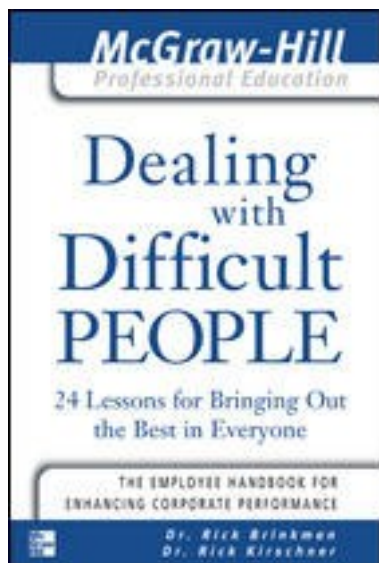


# Dealing With Difficult People



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These quick reads, based on McGraw-Hill bestsellers, are designed to meet the needs of busy people. Titles in the series focus on each book's main themes and action ideas, reduced to a manageable page count for on-the-go readers. Specific strategies for understanding the 10 types of problem people and influencing them to adopt positive behaviors.

作者介绍:

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标签

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评论

即使soft skills也是可以科学的分门别类，进行有针对性的强化训练，来达成所需效果。而所有技巧和方法的有效性，都必须建立在抱持积极心态的实实在在的行动之上，这才是因人而异之处。所谓保持积极心态，即为理性生活，虽然感性是生活中不可缺少的元素，但任其主导生活只会是一个又一个的disaster。

书评

