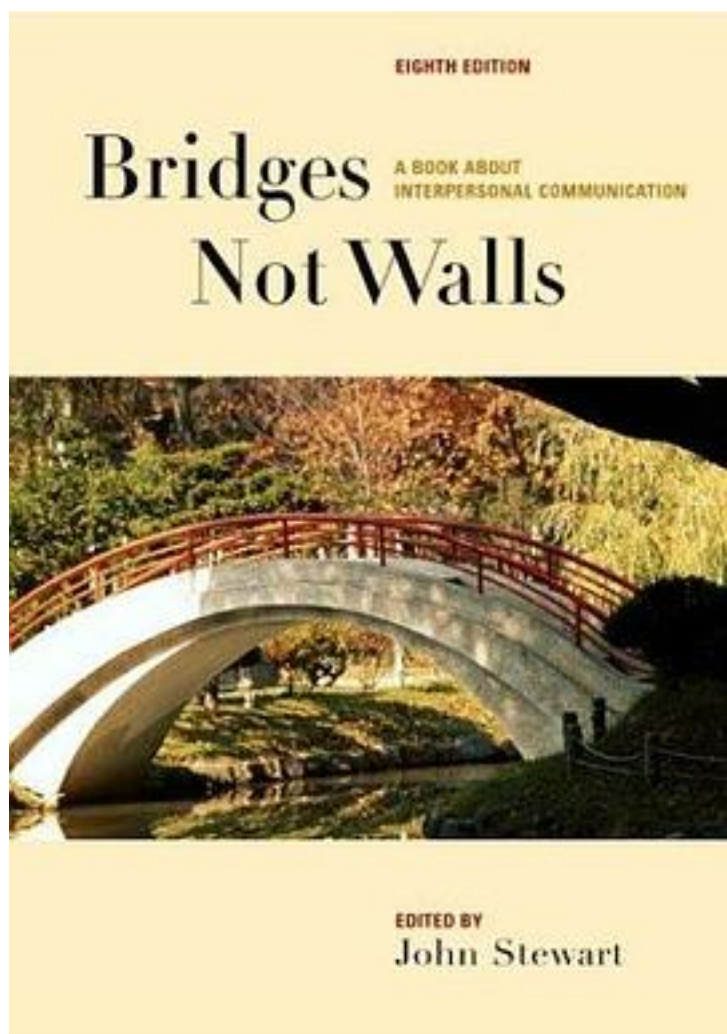


Bridges Not Walls



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Through fifty scholarly and popular readings, this anthology examines a broad range of

topics, drawing from such various disciplines as communication, philosophy, social science, and psychology. The thought-provoking articles discuss the nature of interpersonal contact, connections between verbal and nonverbal cues, person perception and social intelligence, listening, identity management, interpersonal ethics, types of love, transformational conflict management, and diversity. The new ninth edition features 23 new readings, including new content related to the dark side of communication (power, deception, betrayal, and harassment).

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