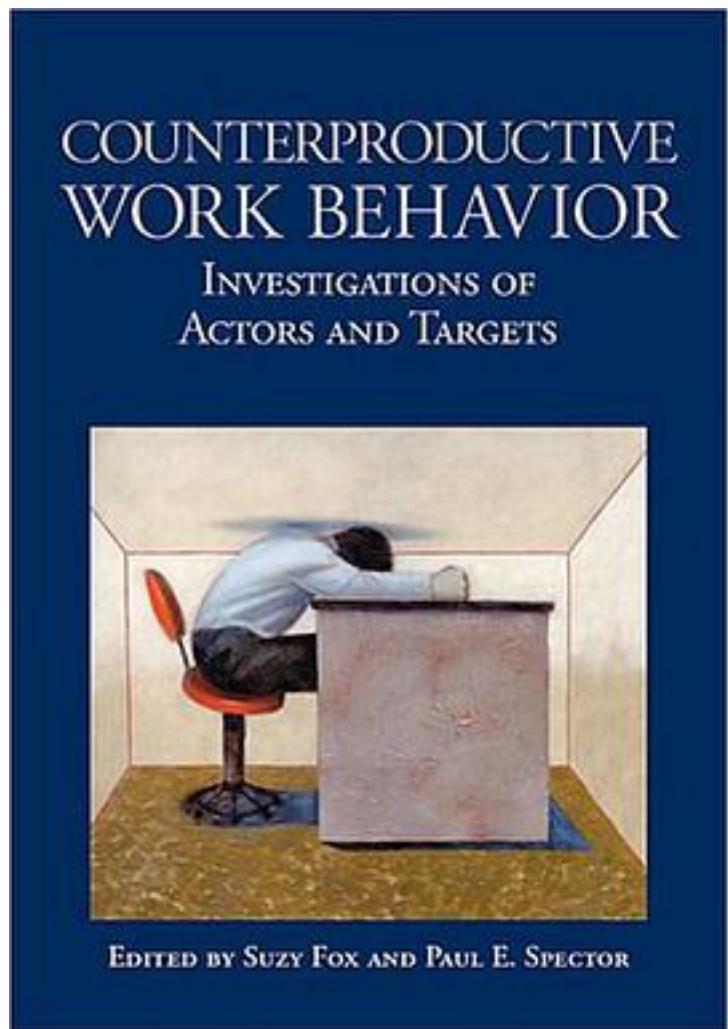


Counterproductive Work Behavior



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出版者:American Psychological Association (APA)

出版时间:2004-11-30

装帧:Hardcover

isbn:9781591471653

Counterproductive work behavior encompasses a spectrum of actions that harm employees or organizations. These behaviors include bullying, emotional abuse, revenge, retaliation, mobbing, and aggression. They can range from severe, systematic, abusive bullying to milder, ambiguous episodes of workplace incivility. This volume examines the conditions and events in modern organizations that contribute to counterproductive work behavior, as well as the steps organizations might take to combat it. An integrative and comprehensive resource that will help stimulate future research in the field.

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