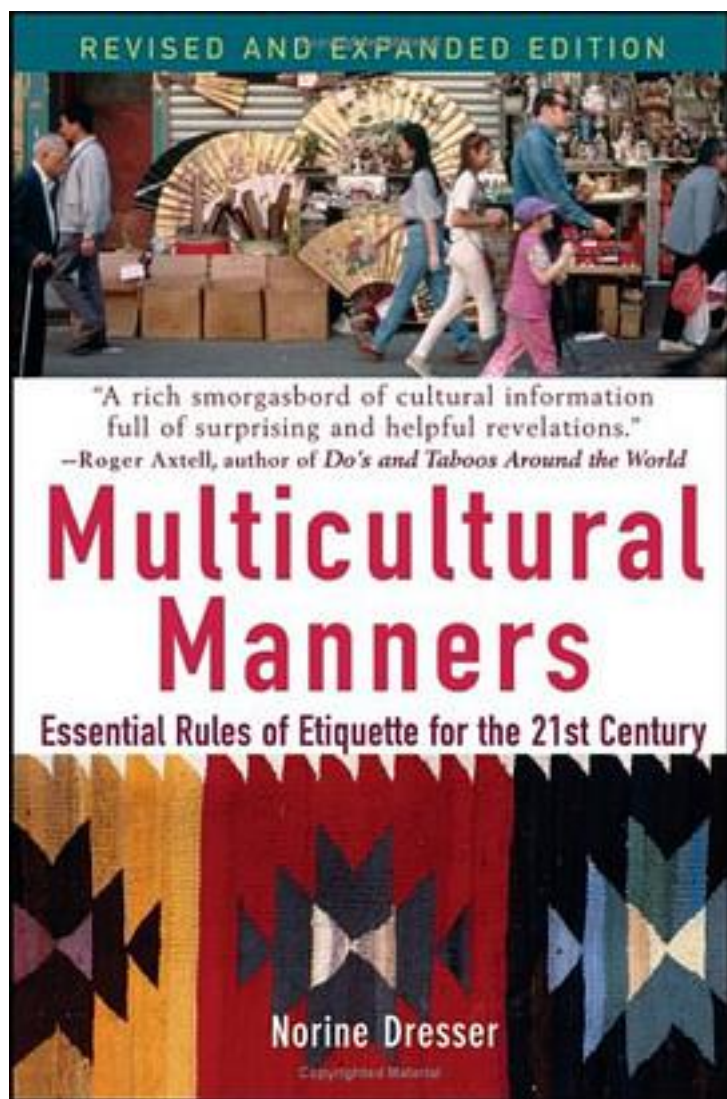


Multicultural Manners



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著者:Norine Dresser

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Both highly informative and entertaining, Multicultural Manners gives readers the understanding they need, the perfect words to say, and the correct behavior to use in a wide range of cross-cultural situations. This incisive and award-winning guide to etiquette features completely updated etiquette guidelines with special emphasis on post-September 11 culture clashes as well as a brand-new section that demystifies unfamiliar cultures in the news. Norine Dresser identifies key cross-cultural hot spots and suggests methods that foster respect for diversity. Readers will discover the dos and don'ts of successful business and social interaction, detailed tips on avoiding embarrassment in a variety of social settings, amusing firsthand accounts of cultural gaffes, a breakdown of customs, religions, languages, and ethnicities for seventy different countries, and appropriate etiquette for innumerable settings.

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标签

Etiquette

评论

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书评

“Excuse me. Can you please tell me where the tea is?” He wheeled around. He was Chinese and clearly offended by my question. Emphatically he answered, “I don’t drink tea.” I felt embarrassed. Of course, by only seeing his back I had no clue that he was...

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