

关键绩效指标



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Breathtaking in its simplicity and profound in its impact, "Key Performance Indicators" (KPI) distills the balanced scorecard process into twelve logical steps, equipping users with an implementation resource kit that includes questionnaires, worksheets, workshop outlines, and a list of over 500 performance measures. Author David Parmenter provides you with everything you need to master and implement a KPI-driven strategy.

作者介绍:

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标签

职场

HR

BI

评论

启发比较大。In system, the KPI must influence people's action. Only acting it high efficiency, the system could run towards your ideals.

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书评

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