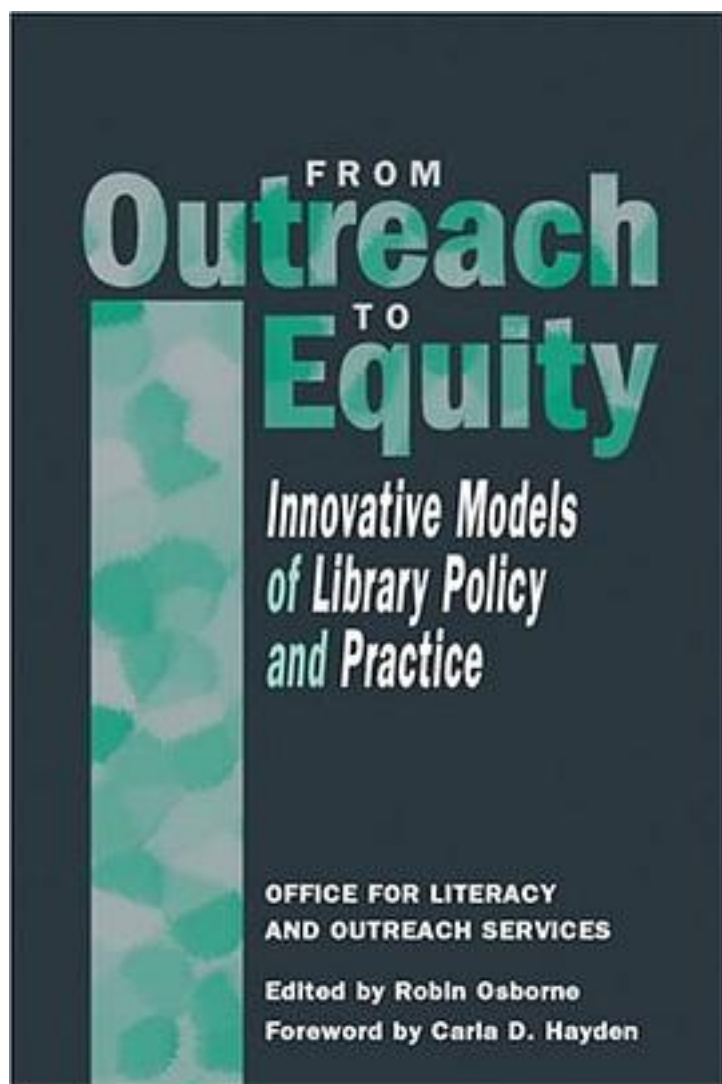


From Outreach to Equity



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著者:Osborne, Robin 编

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Quality service appears in a wide variety of programs. Learn from the specifics: - Serve immigrants and refugees inspired by the "InfoBUS" example- Connect prison inmates to library services- Build community around local information and referrals- Bridge the digital divide- Incorporate multilingual materials- Hire and train with an eye to outreach- Pair up advocacy and outreach to leverage results

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