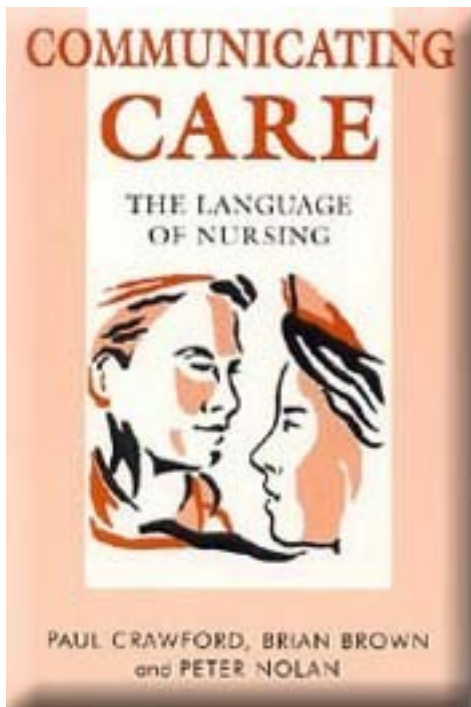


Communicating Care



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The authors of this book use their unique blend of experience to synthesise theoretical studies. They offer critical analysis of a wide range of examples of good and bad use of language, in order to guide nurses towards models of good practice. Full consideration is given to the changing nature of the health care environment, and to the need to address ethical, legal and professional issues beyond the fundamentals of patient-nurse interaction.

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