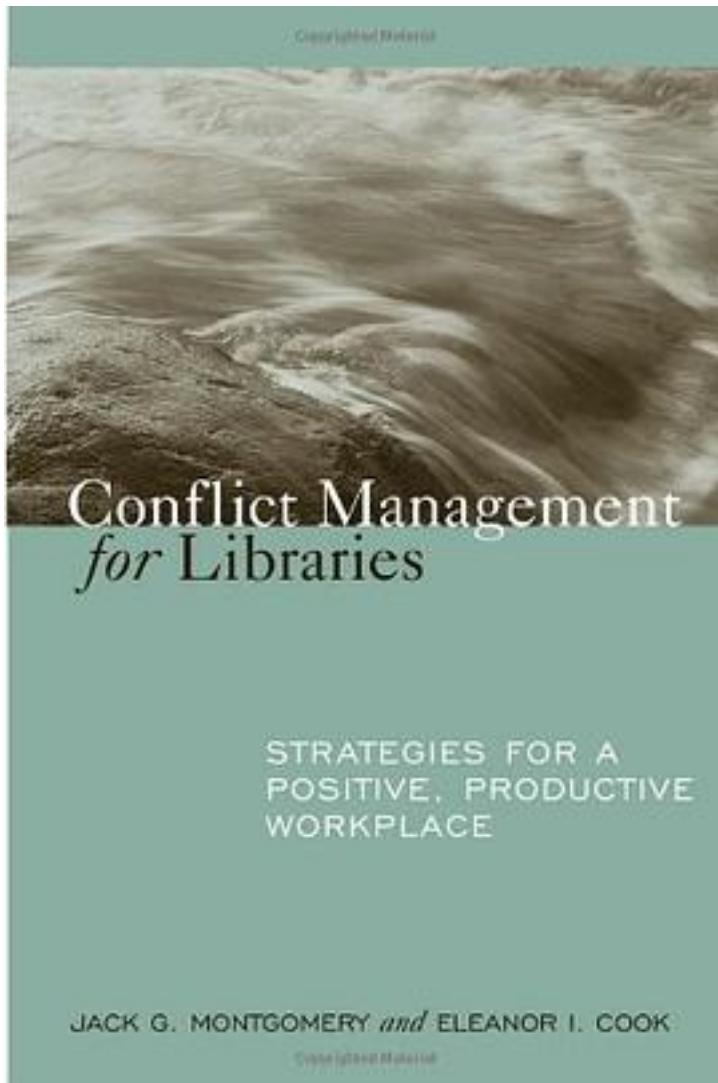


Conflict Management for Libraries



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They offer an array of tools to create a positive working environment, stay on track with achieving goals, and live the mission of the library. Helping to build a healthy working environment, they supply the necessary tips to help you: - Understand the roots of conflict that typically arise every day in libraries- Anticipate and prepare to manage problems when they appear- Use appropriate strategies to work successfully with all parties- Choose from a variety approaches to dissipate conflict

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