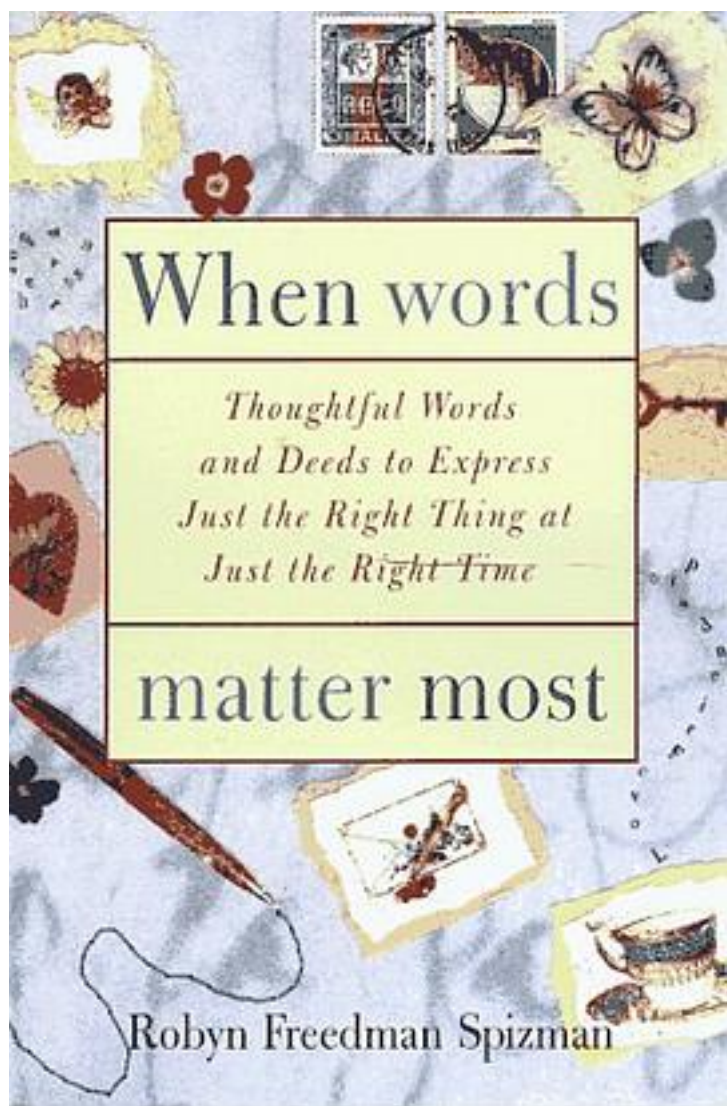


When Words Matter Most



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著者:Spizman, Robyn Freedman

出版者:Random House Inc

出版时间:1996-9

装帧:HRD

isbn:9780517704066

This book explores the art of finding the right words and actions at the right time--an invaluable handbook for expressing compassion, kindness, caring, and congratulations to friends and family, neighbors and colleagues, and anyone else who touches your life. Spizman focuses on how to use words wisely and well in both difficult and joyful times, allaying the common fear people have of appearing foolish or inadequate when they want their words to make a difference.

作者介绍:

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