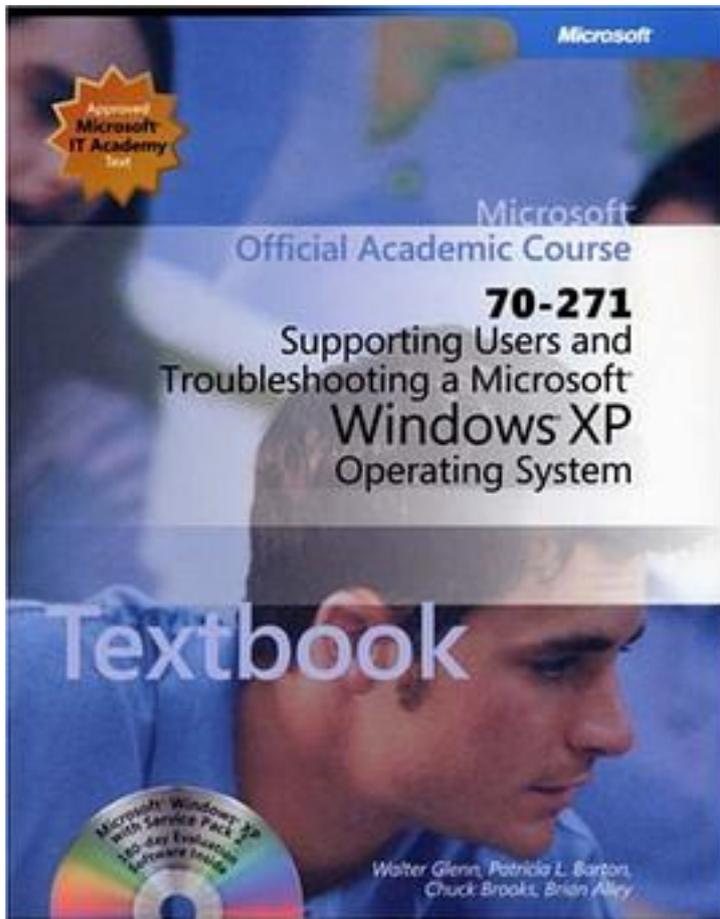# Supporting Users and Troubleshooting a Microsoft Windows XP Operating System

[Supporting Users and Troubleshooting a Microsoft Windows XP Operating System_下载链接1_](#)

著者:Microsoft

出版者:John Wiley & Sons Inc

出版时间:2006-11

装帧:Pap

isbn:9780470068816

A complete program of textbook, lab manual, and software, this Microsoft Official

Academic Course provides everything students need to build the knowledge and skills necessary to support end users and computers running the Windows XP operating system. In addition, this textbook will help students to prepare for the Microsoft Certified Desktop Support Technician examination 70-271: Supporting Users and Troubleshooting a Microsoft Windows XP Operating System. The Microsoft Certified Desktop Support Technician is a new two exam credential available from Microsoft Learning. The certification is directed at the skills needed for working in a variety of environments, including corporate environments as well as support for home users via phone support, remote support, and retail counter support. A complete set of instructor resources supports the book.

作者介绍:

目录:

Supporting Users and Troubleshooting a Microsoft Windows XP Operating System_下载链接1_

标签

计算机

英文

评论

Supporting Users and Troubleshooting a Microsoft Windows XP Operating System_下载链接1_

书评

[Supporting Users and Troubleshooting a Microsoft Windows XP Operating System_下载链接1_](#)