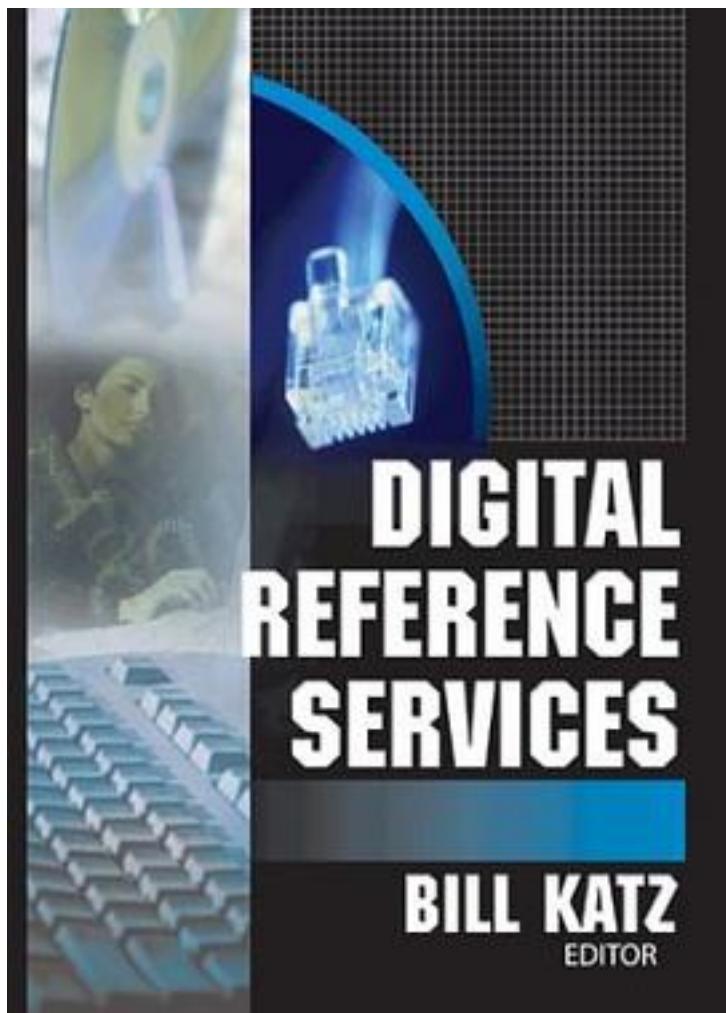


Digital Reference Services



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Extensive data on the theoretical and practical aspects of electronic reference services!

Digital Reference Services provides an overview of electronic reference services and software, and explores the opportunities that real-time digital reference services can offer in a variety of library settings. Experts in the field convey numerous opinions and theory about the growth of this new approach to answering reference questions. This book teaches librarians new methods and techniques for offering technologically advanced reference services to the public.

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