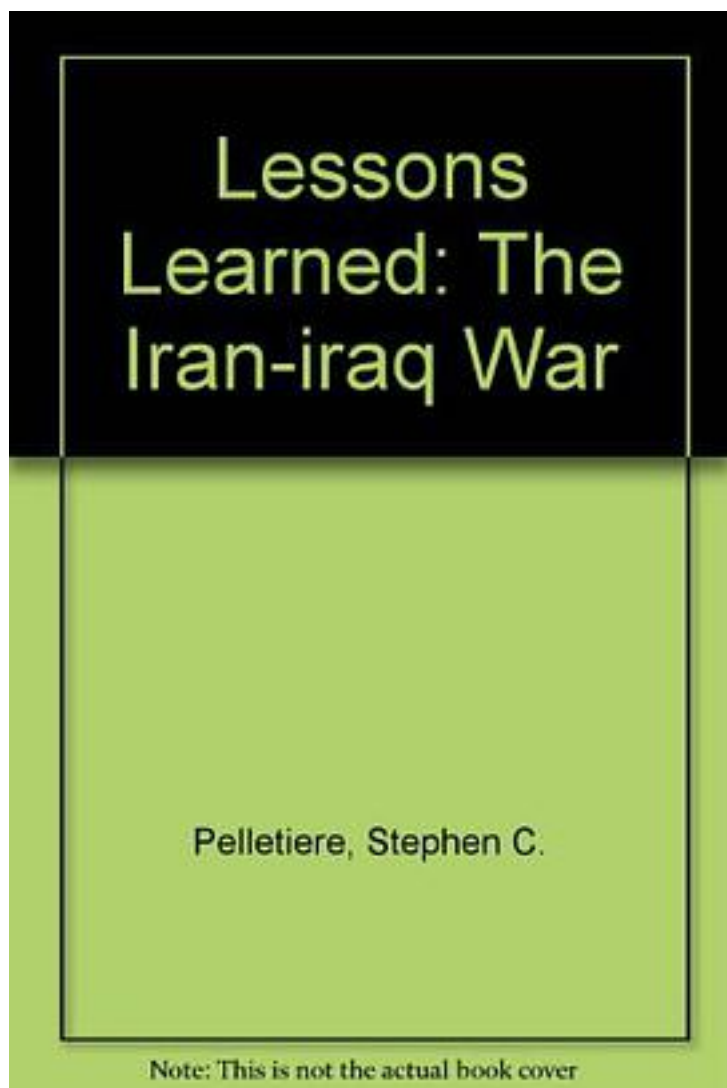


Lessons Learned



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"Lessons Learned" is designed for use in training programs for newly hired resident advisors or assistants (RAs). Its uncomplicated format allows users to select from among several dozen issues of importance to a particular campus. This volume is the ideal tool for residence life professionals who are responsible for training college Resident Assistants. Over three dozen common RA mistakes are discussed, chapter by chapter, in individual letters written by experienced RAs to new staff members. Each chapter includes resources and thought-provoking questions, allowing residence life professionals to choose which material they will cover to stimulate reflection and lively dialogue. This is an easy-to-use manual for an interactive, learning-centered RA training program at any level.

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