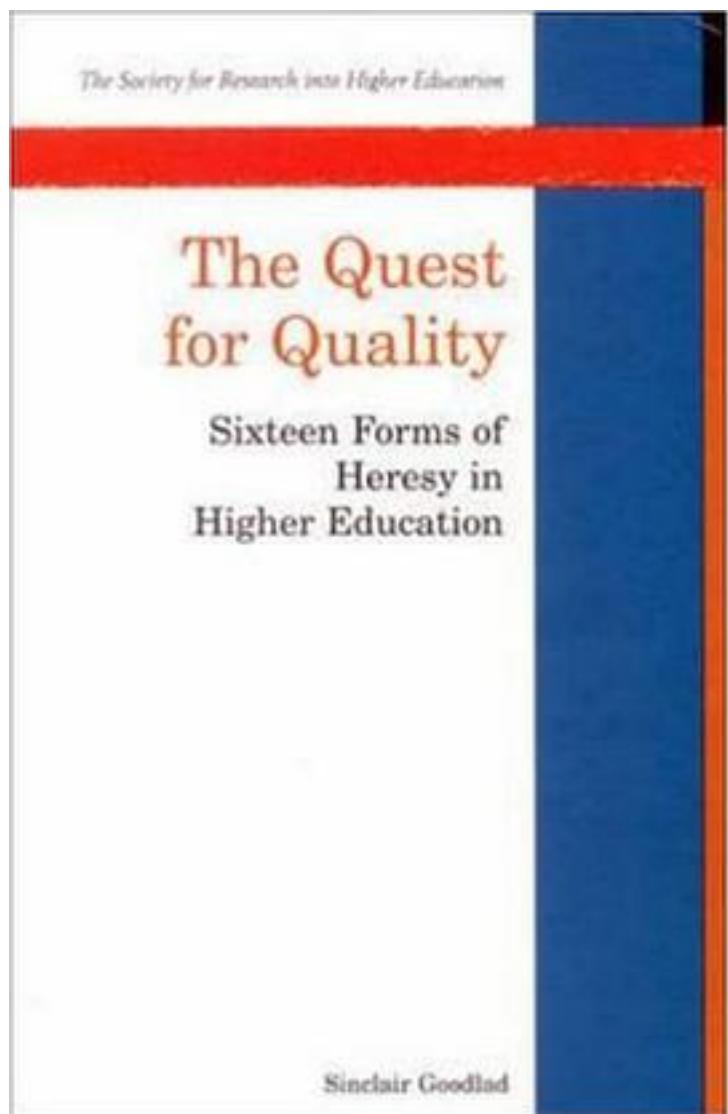


# Quest for Quality



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During the last two decades, universities in the United Kingdom and elsewhere have been under unprecedented pressure to deliver value for money. The word 'Quality' has become political shorthand for what is required. Yet, although a large bureaucratic apparatus has been built up in the quest for quality, there seems to be very little agreement about what quality actually is. This book seeks to fill this gap.

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