

Human Performance Improvement



Second Edition **HUMAN**
PERFORMANCE
IMPROVEMENT

Building Practitioner Competence

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Today's dynamic organizations must achieve positive results in record time - a challenge that requires managers to avoid problems before they arise and to solve these issues quickly. "Human Performance Improvement" (HPI) is a powerful tool that can be used to help build intellectual capital, establish and maintain a 'high-performance workplace, enhance profitability, and encourage productivity' - as well as increase return on equity and improved safety. Written by a group of highly respected authors in the field, this book will show you how to: discover and analyze performance gaps; plan for future improvements in human performance; and design and develop cost-effective interventions to close performance gaps.

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