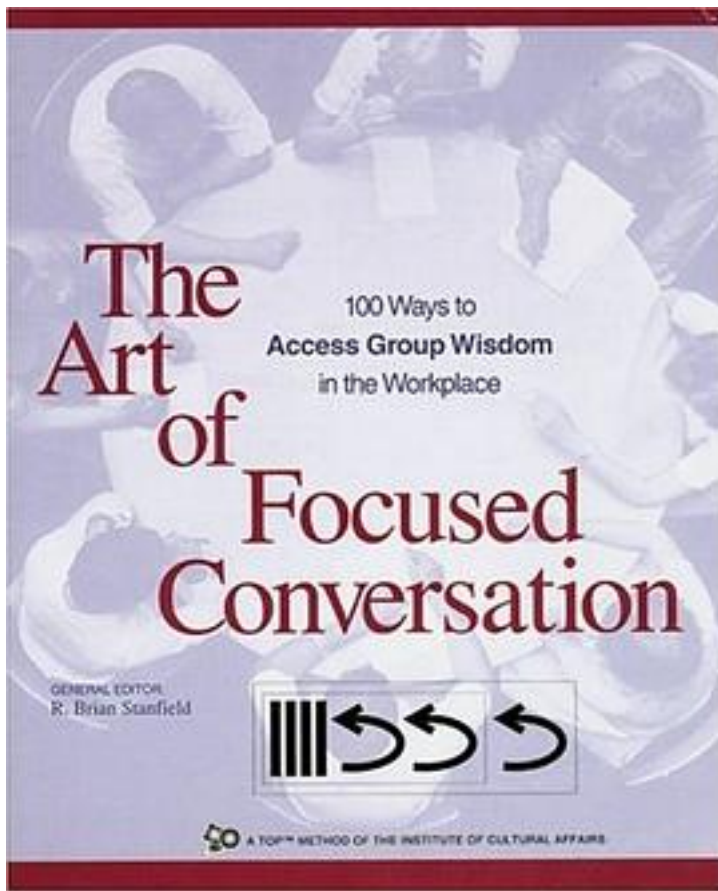


# The Art of Focused Conversation



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著者:Stanfield, R. Brian

出版者:New Society Publishers

出版时间:2000-04-01

装帧:Paperback

isbn:9780865714168

Communication within many organisations has been reduced to e-mail, electronic file transfer, and hasty sound bytes at hurried meetings. More and more, people appear to have forgotten the value of wisdom gained by ordinary conversations. This book convincingly restores this most human of attributes to prime place within businesses

and organisations, and demonstrates what can be accomplished through the medium of focused conversation. Developed, tested, and extensively used by professionals in the field of organisational development, 'The Art of Focused Conversation' is an invaluable resource for all those working to improve communications in firms and organisations.

作者介绍:

R.布莱恩.斯坦菲尔德，课程顾问、老师、作家、编辑。多年担任文化事业全球学院校长，教过数千人参与技巧及人才发展的理论与实务。其丰富的培训经验使文化事业学会的课程更务实、聚焦，内容更扎实、系统。本书在布莱恩的全局统领和指导下顺利完成。

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