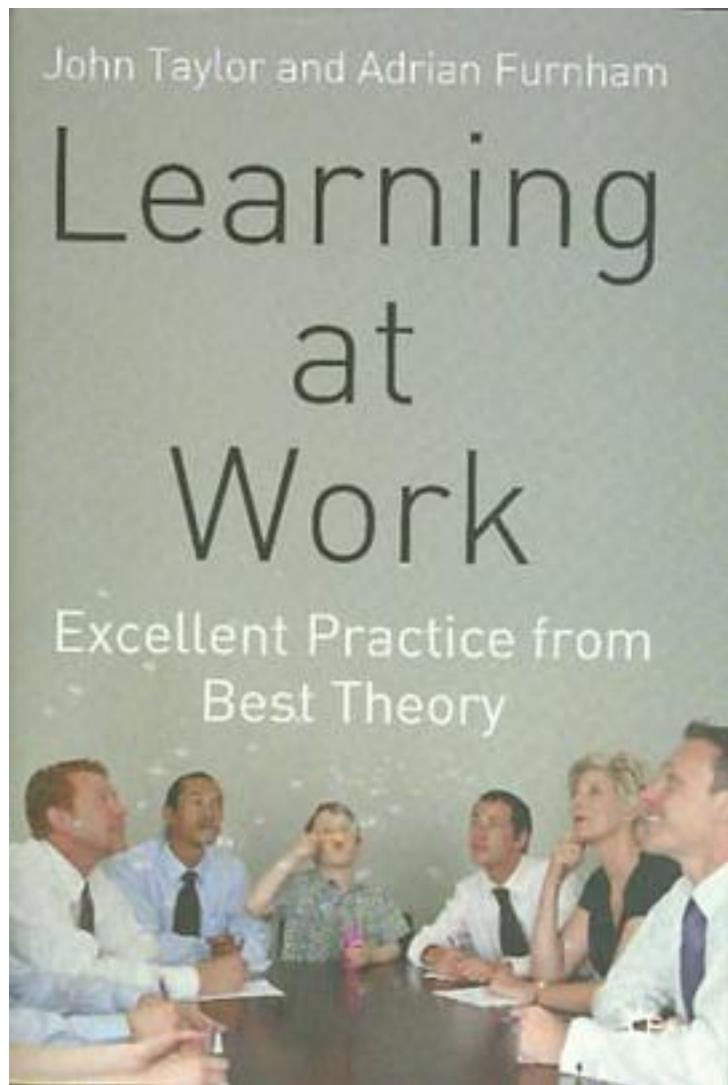


# Learning at Work



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Coaching, training, mentoring and development are all about helping staff to learn, whether it is new knowledge, skills or adapting to the cultural attitudes of the organization. This book critically analyzes the methods and instruments available for those who want to learn and those who want to encourage their employees to learn. It avoids jargon and aims to make the theory and practice of learning more easily understood and accomplished.

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