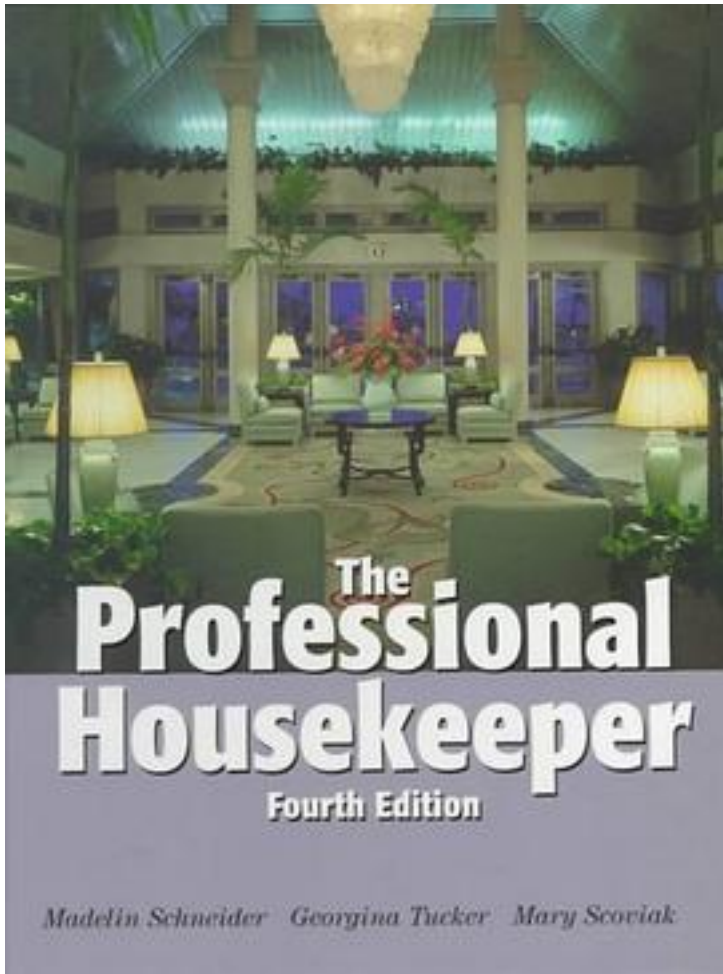


# The Professional Housekeeper



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With the advent of new technology, new markets, and new products, the rapidly

changing responsibilities of the professional housekeeper demand a resource manual for today's lodging industry. In this Fourth Edition of The Professional Housekeeper, the authors address the evolving role of the professional housekeeper as a manager. No longer responsible only for cleaning duties and time schedules, today's professional housekeeper must be knowledgeable about staff diversity issues, building relations with unions, and maximizing the uses of available technology while staying aware of the bottom line. The professional housekeeper must also be aware of growing health and safety concerns. This comprehensive text has been updated to include everything from the latest information on self-managed teams in cleaning, "green cleaning," and recycling, to technological advances in the industry. Students and teachers alike will find The Professional Housekeeper, Fourth Edition an invaluable reference for this ever-changing profession.

作者介绍:

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