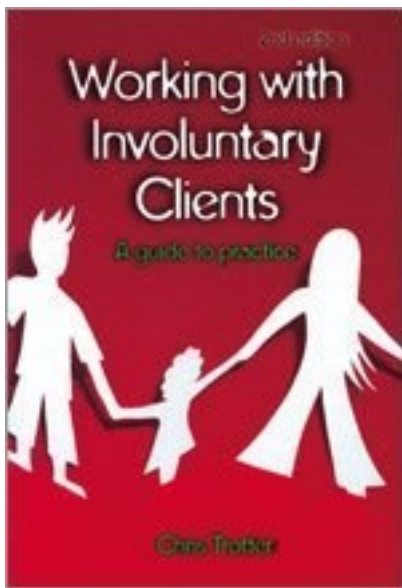


Working with Involuntary Clients



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出版者:Sage Pubns

出版时间:2006-2

装帧:HRD

isbn:9781412918800

Many social workers are employed in positions where they deal with involuntary clients. These positions are demanding, and require a specific set of skills. The new edition of this successful book provides an accessible and practical guide for managing difficult and sensitive relationships and communicating with reluctant clients. The author directly links theory to real-life by adopting a jargon-free and accessible guide to working in partnership with involuntary clients. Written in a lively and engaging style, the book is richly illustrated with case examples drawn from a variety of service-user groups, thus ensuring its relevance across the whole curriculum. The author's integrated and systematic approach promotes prosocial values; emphasizes clarifying roles; and deals with issues of authority and goal-setting. Fully revised and updated throughout, the book also includes discussions of key themes such as evidence-based practice, risk assessment, legislation and multidisciplinary working. These changes bring the text up-to-date with current issues in social work

education and practice.The result is an invaluable practical guide for social work and social care students and professionals to working with both clients and their families.

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