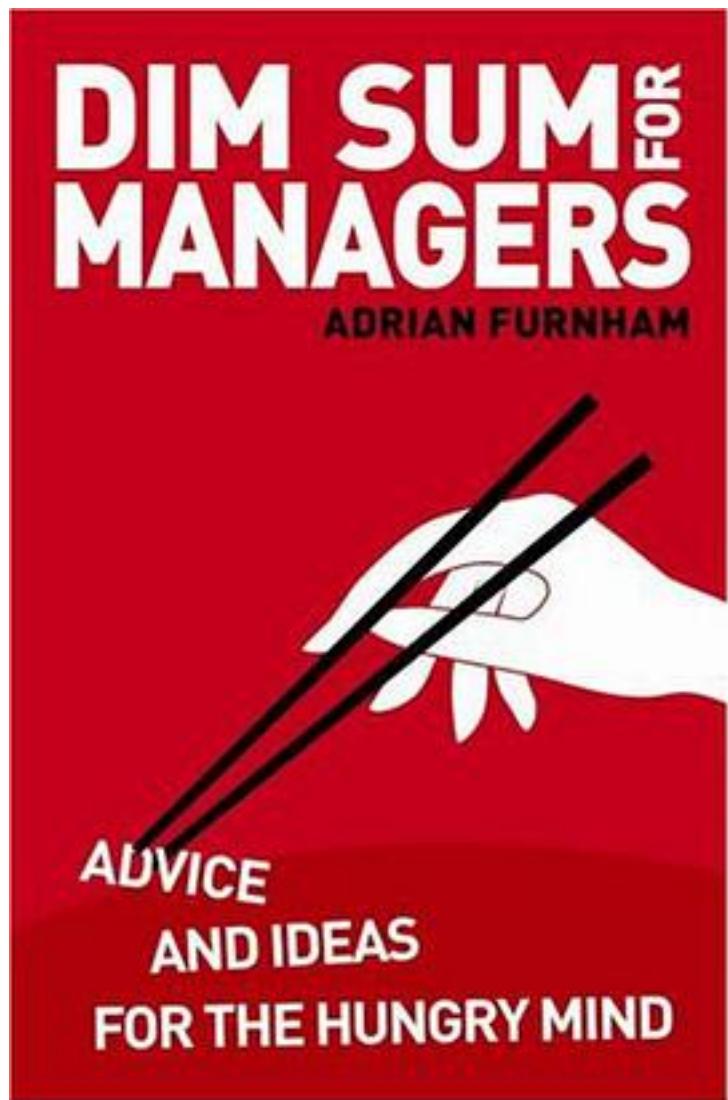


Dim Sum for Managers



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Eighty general management-related issues, such as young managers, chronic e-mail disorder, humor at work, and stress, are addressed in this creative business handbook. Much like Chinese dim sum, where small helpings and variety are the rule, the chapters are bite-sized and differ in content but ultimately compliment one another. Whether looking for advice on devising new courses, increasing employee morale, or improving customer service, managers seeking exposure to a variety of ideas, techniques, and processes to help them navigate the ever-changing world of business will enjoy this balanced look at management.

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