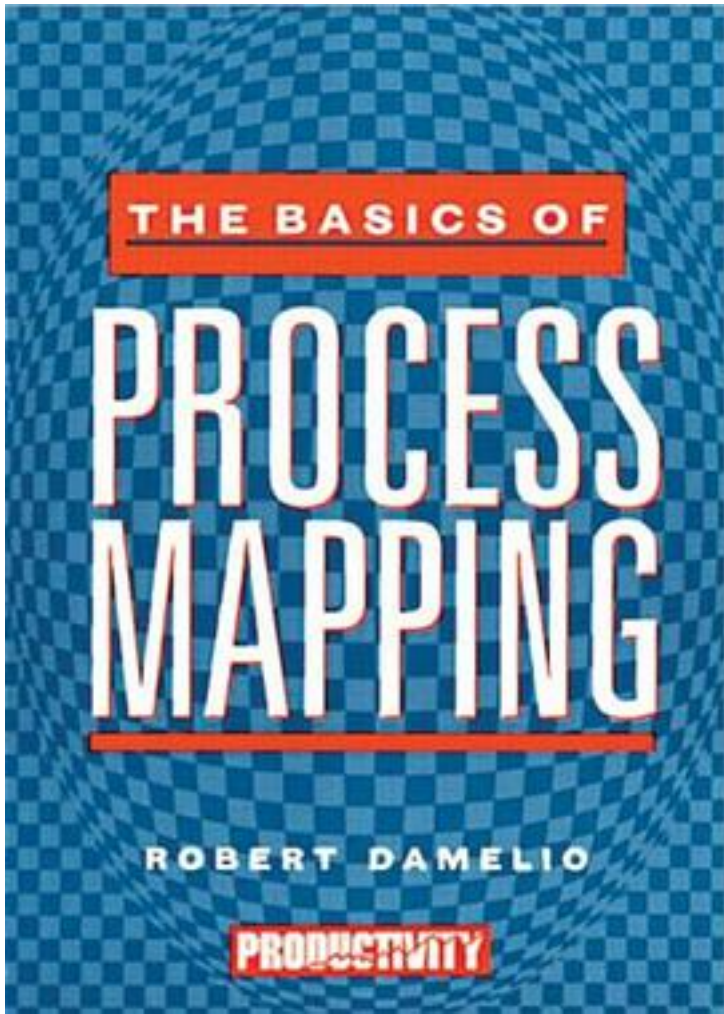


# The Basics of Process Mapping



[The Basics of Process Mapping\\_ 下载链接1](#)

著者:Damelio, Robert

出版者:Productivity Pr

出版时间:1996-7

装帧:Pap

isbn:9780527763169

Practical and easy to read, this book contains a case study of both levels of process

mapping and guidelines for when to use each type. It details the importance of process mapping in examining a work flow and customer-supplier relationships as the foundation for appropriate improvements. The author provides step-by-step instructions for creating and interpreting a relationship process map and a cross-functional process map, and reviews the commonly used flowchart. Highlighting the relationship of process mapping to flowcharting, he delineates the differences between a cross-functional process map, a relationship map, and a flowchart, providing detailed examples of why and how each is used in specific situations.

作者介绍:

目录:

[The Basics of Process Mapping\\_ 下载链接1](#)

标签

评论

-----  
[The Basics of Process Mapping\\_ 下载链接1](#)

书评

-----  
[The Basics of Process Mapping\\_ 下载链接1](#)