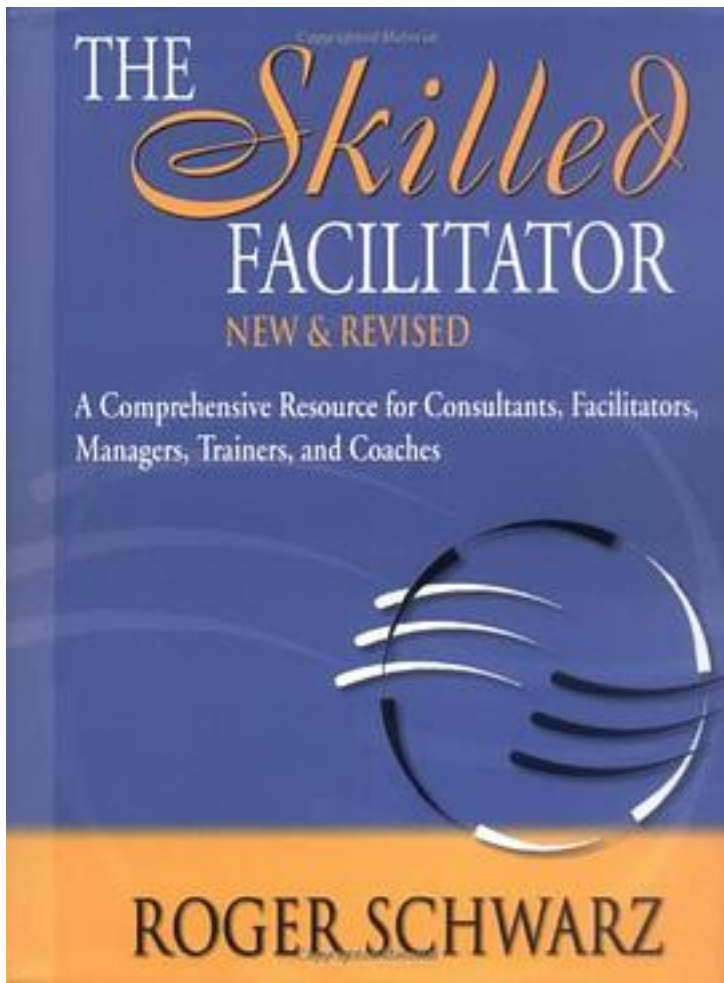


The Skilled Facilitator



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著者:Schwarz, Roger

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When it was published in 1994, Roger Schwarz's *The Skilled Facilitator* earned widespread critical acclaim and became a landmark in the field. The book is a classic

work for consultants, facilitators, managers, leaders, trainers, and coaches--anyone whose role is to facilitate and guide groups toward realizing their creative and problem-solving potential. This thoroughly revised edition provides the essential materials for anyone that works within the field of facilitation and includes simple but effective ground rules for group interaction. Filled with illustrative examples, the book contains proven techniques for starting meetings on the right foot and ending them positively and decisively. This important resource also offers practical methods for handling emotions when they arise in a group and offers a diagnostic approach for identifying and solving problems that can undermine the group process.

作者介绍:

Roger Schwarz is an organizational psychologist and founder and president of Roger Schwarz Associates, Inc. a consulting group that helps organizations use facilitative skills to create fundamental change. He facilitates groups and teaches, consults, coaches, and speaks on facilitation, facilitative leadership, and developing effective work groups. Schwarz is currently working on The Skilled Facilitator Fieldbook, to be published by Jossey-Bass.

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