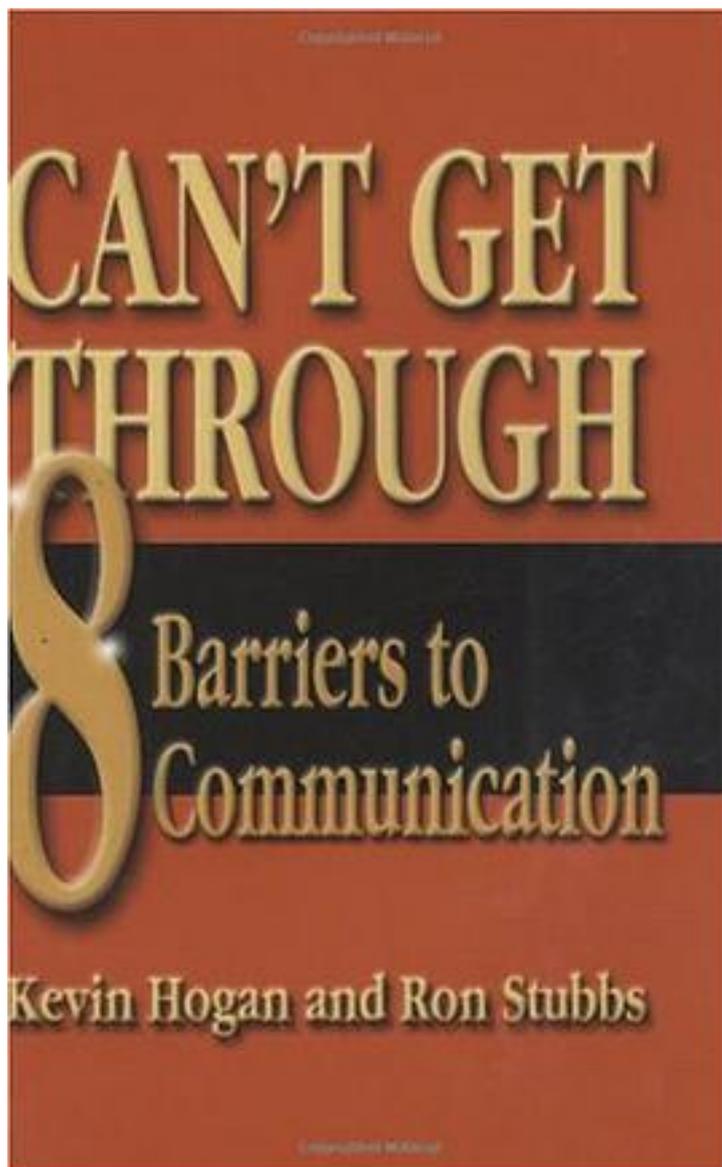


Can't Get Through



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"Can't Get Through" is a useful handbook to perfecting your communications techniques. When your discussions seem to be going nowhere, or when you just can't seem to get through to another person, you may be falling into one or more common conversational traps. The authors identify the eight most common mistakes. Then, these two expert therapists illustrate, with scripts and examples, how to develop better habits. By honing your communication skills, you can improve your productivity and effectiveness at work, as well as ensure stronger relationships with your friends and family.

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