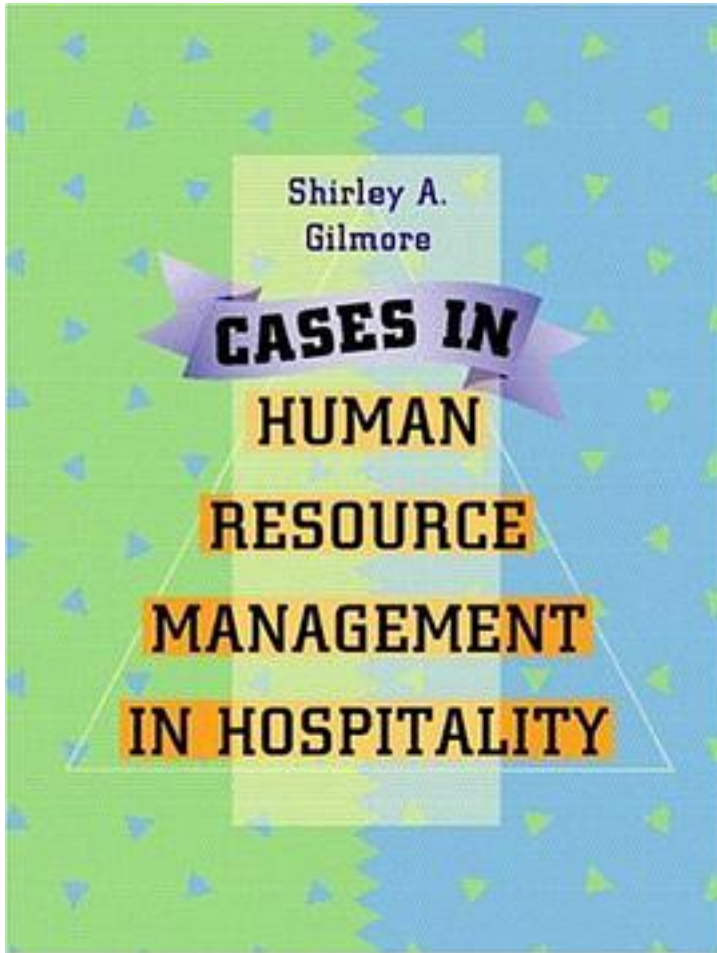


Cases in Human Resource Management in Hospitality



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For Hospitality Management, Strategic Management, and Human Resource

Management in hospitality or business departments. This casebook provides educators and students with a comprehensive set of cases in human resource management for the hospitality industry. As each case unfolds, human resource issues managers must face are addressed. Through active involvement in discussion, students assume the roles of working managers to identify problems, determine pertinent information, appraise alternatives, and develop realistic solutions, therefore enhancing their critical thinking and communication skills necessary to become managers.

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