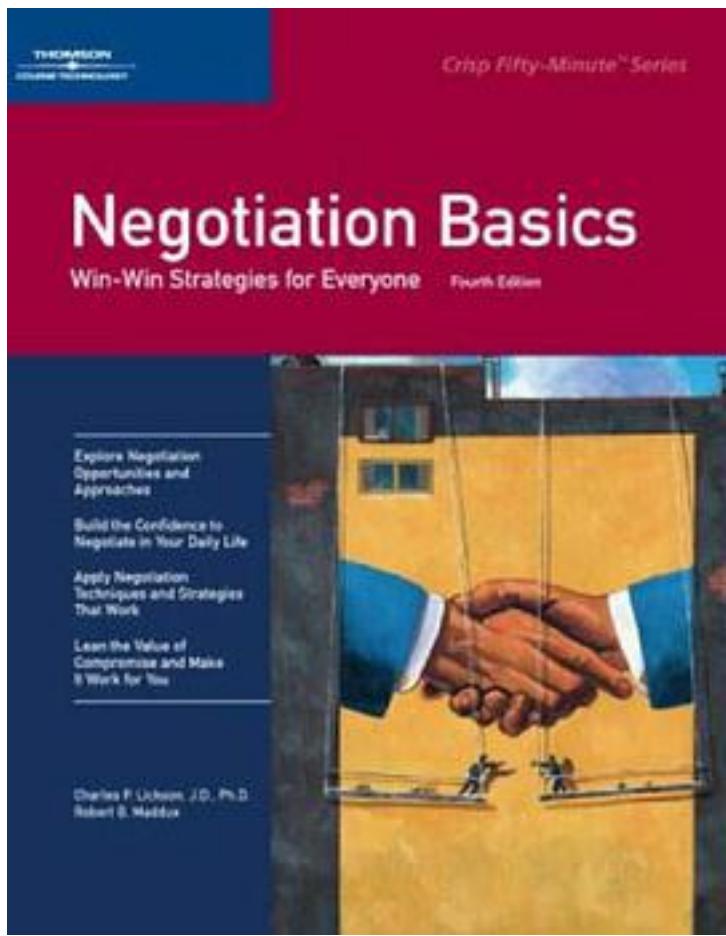


# Crisp - Successful Negotiation



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guide to improving personal business communication skills. Examples and exercises are included, and help the reader to monitor his or her progress.

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