

A Field Guide to Good Decisions

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Values in Action

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Decision making is always personal. Each of us makes important decisions at work, in the community, and at home. When we face tough choices, what we decide reveals what really matters to us; how we decide determines whether we succeed or fail. Business executives, community leaders, and family members all struggle with difficult decisions. For each, the steps toward a good decision are the same: know your values, engage others to understand theirs, and communicate with respect and candour. Simple in concept, not so easy in practice - but making a good decision demands nothing less. Developed over twenty years in settings as diverse as hospital bedsides and corporate boardrooms, "A Field Guide to Good Decisions" provides the skills to make decisions that reflect one's core values while respecting those of others. Illustrated through real-life examples, both professional and personal, the book offers practical tools and techniques for identifying individual and common goals, reaching consensus, and communicating the results effectively. The authors also show readers how to overcome common obstacles to good decision-making. Ultimately, this book is about making decisions which, while not always a matter of life or death, nevertheless have a powerful effect on our sense of self, our credibility in the eyes of others, and the lives of those touched by the choices we make.

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