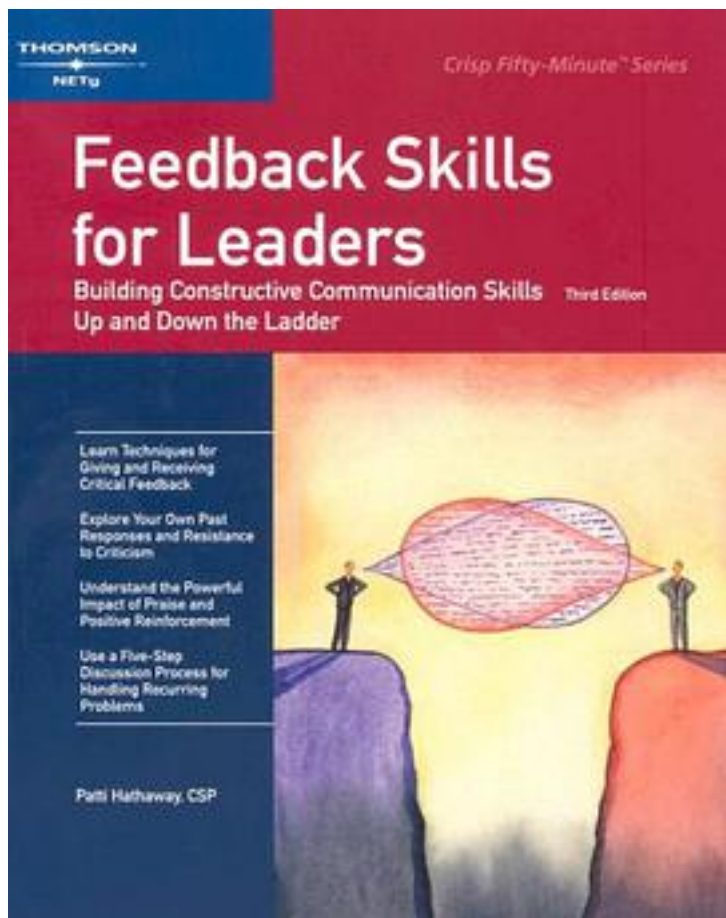


Feedback Skills for Leaders; 50 Minute Series



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People crave feedback. Leaders who learn how to provide effective feedback create opportunities for employees to grow, become motivated, and make positive contributions to their organizations. FEEDBACK SKILLS FOR LEADERS shows new and even experienced managers the benefits of developing this critical skill, both in giving

and receiving feedback. Readers will learn specific techniques for receiving and responding to critical feedback and will learn the positive impact of praise and positive messages. This edition includes new information on how gender and generational differences can impact employees' expectations and how well feedback is received.

作者介绍:

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