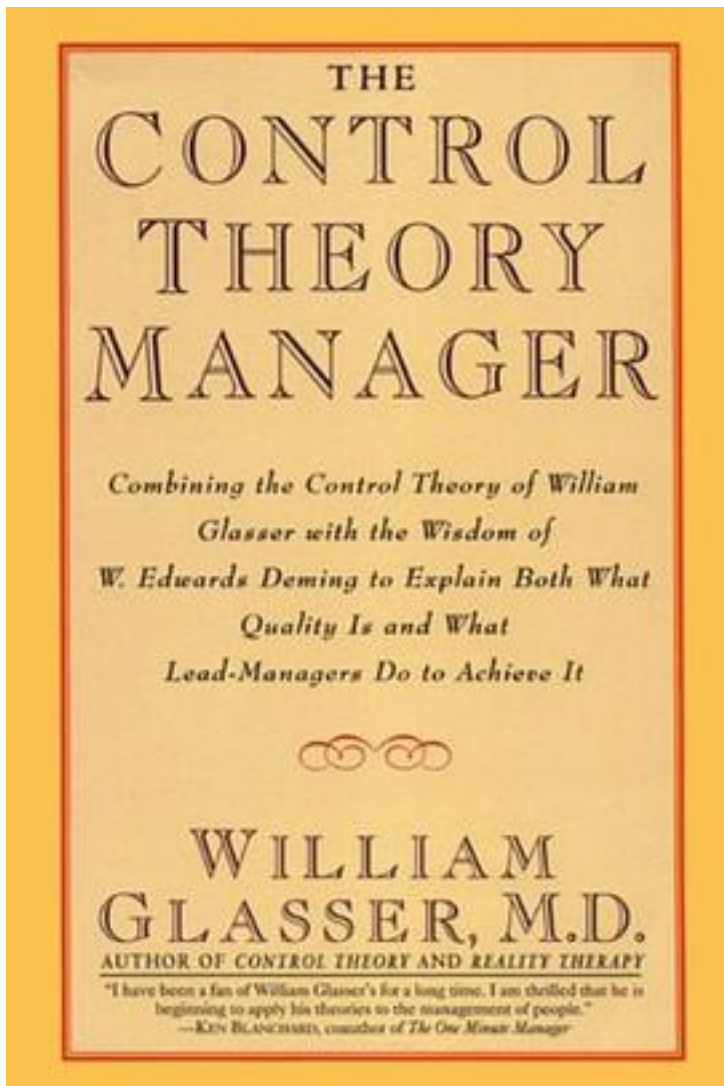


# The Control Theory Manager



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著者:Glasser, William

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Combining the control theory of William Glasser with the wisdom of W. Edwards Deming, this indispensable management resource explains both what quality is and what lead-managers need to do to achieve it.

作者介绍:

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