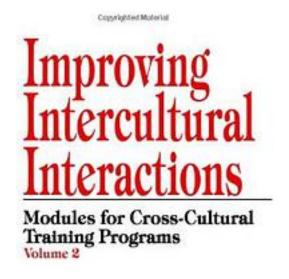
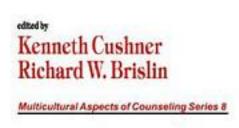
## Improving Intercultural Interactions





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Taking an educational model for counselling, this volume presents training modules

relevant for a variety of circumstances from the world of business to that of education. Included throughout are practical exercises and self-assessment questions which promote cultural awareness. The volume is a companion to Improving Intercultural Interactions - the third volume in the Multicultural Aspects of Counseling series. It builds upon Volume Three to address a new cluster of topics specific to various types of intercultural experience. These include: ethics; ethnocultural identification; conflict and mediation across cultures; empathy; and cross-cultural communication.
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