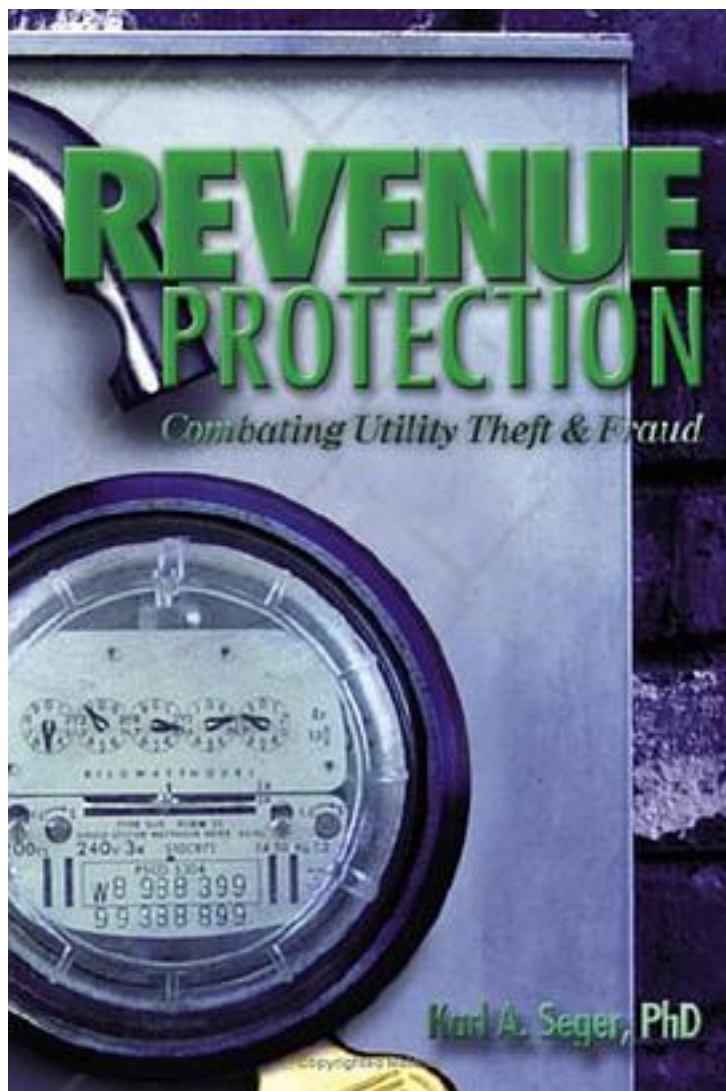


Revenue Protection



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出版者: Pennwell Corp

出版时间: 2005-9

装帧: HRD

isbn: 9781593700393

Energy theft is more common than most think. It costs consumers billions of dollars every year in the United States alone. In his new book Karl Seger explains how a utility can establish a revenue protection program or evaluate and improve an existing one. This how-to book includes a number of appendices with sample web pages, investigative reports, and more. The program will also help identify customer fraud and billing errors. Seger's advice applies to those associated with both large and small utilities.

作者介绍:

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