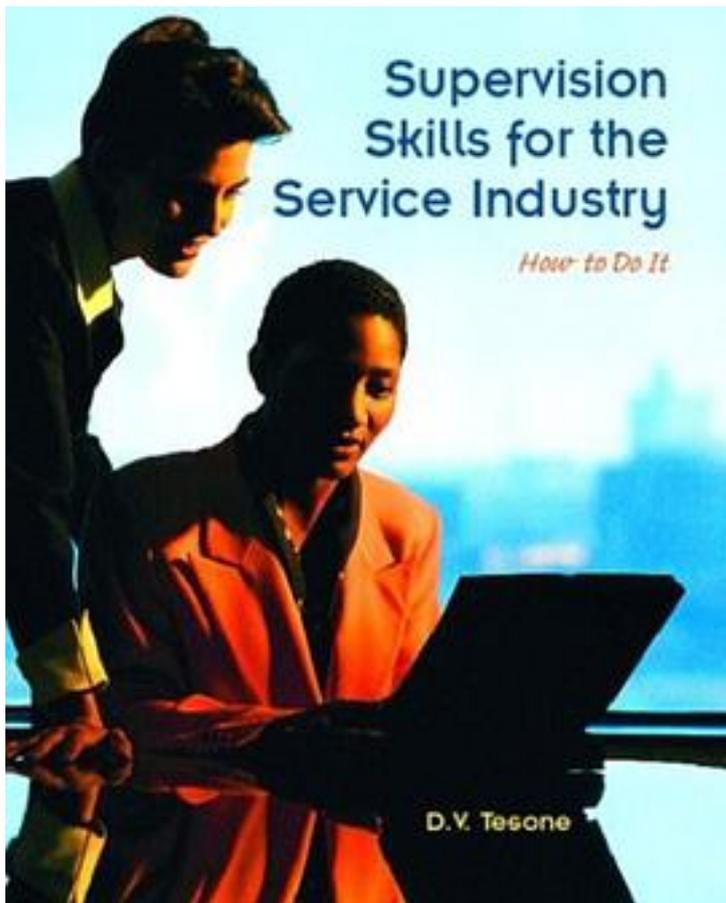


Supervision Skills for the Service Industry



[Supervision Skills for the Service Industry_ 下载链接1](#)

著者:Tesone, Dana V.

出版者:Prentice Hall

出版时间:2004-4

装帧:Paper

isbn:9780131100954

Supervision Skills for the Service Industry: How to Do It is a practical guide for managers, supervisors, or students aspiring to work in the service business. This book is organized into three parts: *Conceptual knowledge required for effective supervision *Practical or applied skills for supervisors to use on the job *Job search strategies and

how to be a supervisor in a real-life scenario Filled with features that enhance the reader's experience: *Chapter-opening, "In the Real World," vignettes *Performance-based learning objectives *Key terms bolded in the text and defined in the text margins *Timely articles in each chapter drawn from the Hospitality News newspapers *Mini-cases *Questions for discussion *Key terms lists *Chapter quizzes *Chapter conclusions with more "In the Real World" vignettes

作者介绍:

目录:

[Supervision Skills for the Service Industry_下载链接1](#)

标签

评论

[Supervision Skills for the Service Industry_下载链接1](#)

书评

[Supervision Skills for the Service Industry_下载链接1](#)