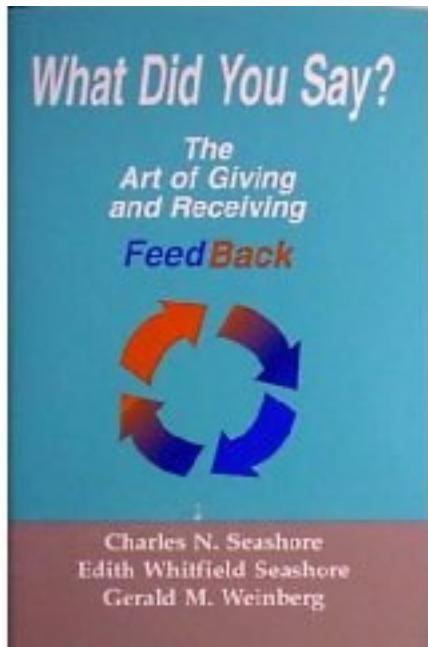


What Did You Say?



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标签

温伯格

fieldstone

评论

虽然书里讲了怎么给别人反馈以及如何处理收到的反馈。但实际上，书里讲了更多的反馈为什么很难给也很难接收--因为真正的信息就像礼物一样，外面包了很多很多层的包装，包括我们信息用的语言，环境等等。所以想通过包裹的外表来判断到底里面是什么礼物几乎是不可能的。书里给了不少解决方法，但是我觉得书里对信息如何被误读做了最全面和系统的分析。这本身就很有价值。

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