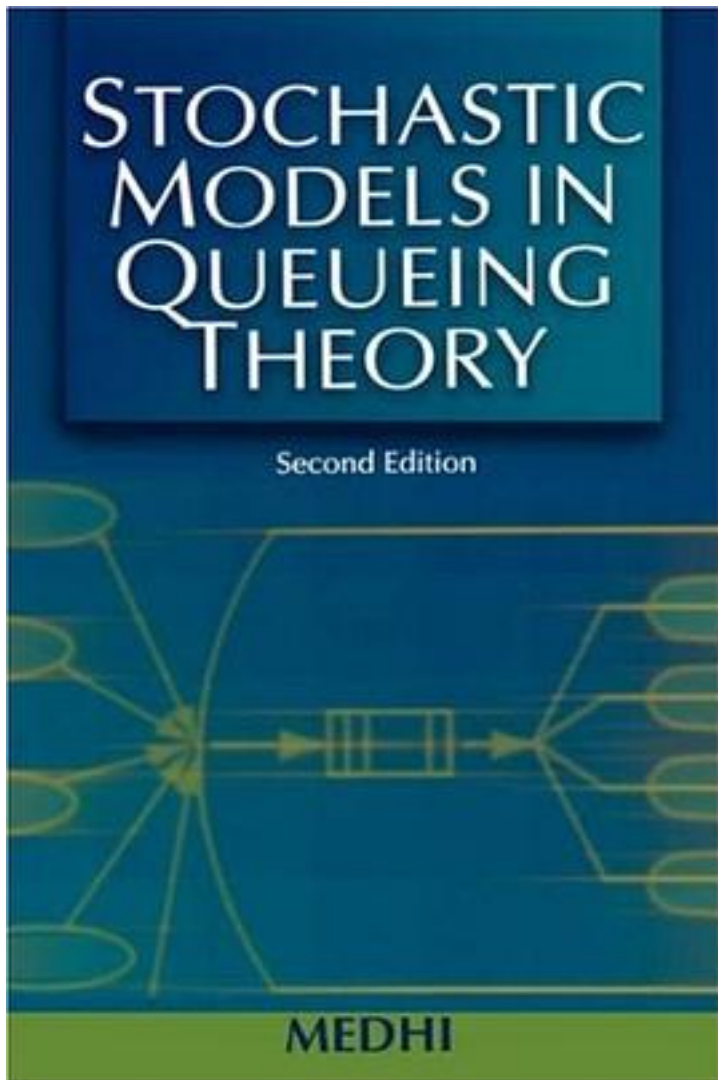# Stochastic Models in Queueing Theory, Second Edition

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This is a graduate level textbook that covers the fundamental topics in queuing theory. The book has a broad coverage of methods to calculate important probabilities, and gives attention to proving the general theorems. It includes many recent topics, such as server-vacation models, diffusion approximations and optimal operating policies, and more about bulk-arrival and bull-service models than other general texts. It is current, clear and provides comprehensive coverage. It contains a wealth of interesting and relevant examples and exercises to reinforce concepts. it includes reference lists provided after each chapter for further investigation.

作者介绍:

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