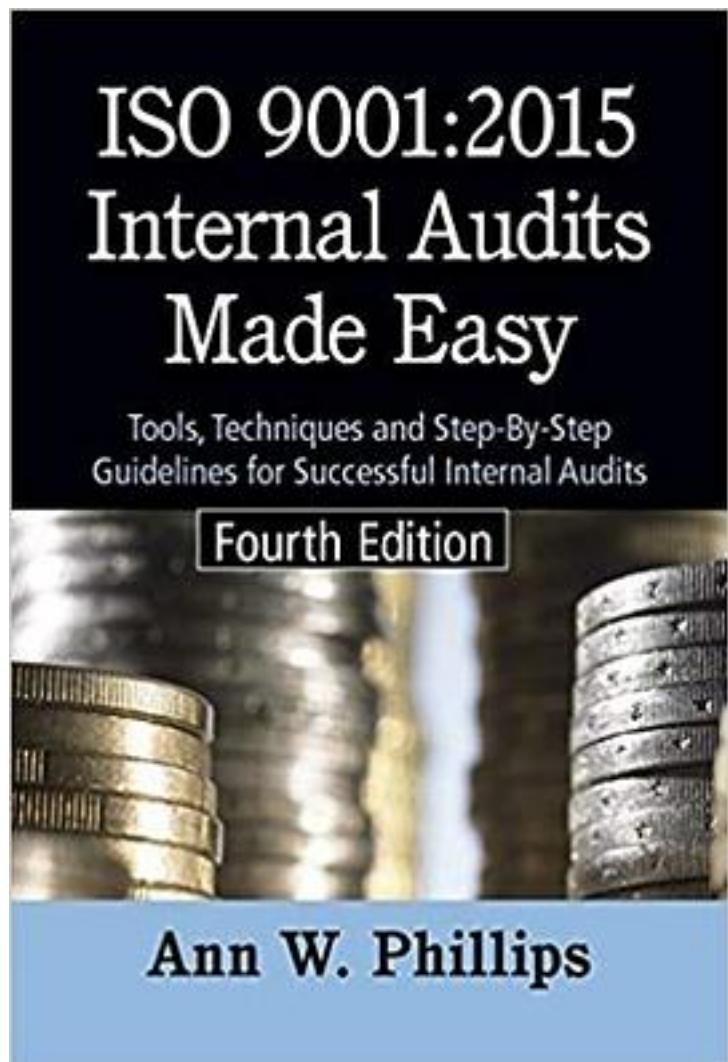


ISO 9001: 2015 Internal Audits Made Easy



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Implementing the requirements of ISO 9001 can be a daunting task for many organizations. In an attempt to develop a system that will pass the registration audit, we are tempted to establish processes with the primary purpose of conforming to the requirements of ISO 9001. In doing so, however, it is easy to lose sight of the primary intent of the standard: to continually improve the effectiveness of the quality management system (QMS) implemented at our organization.

This book is intended to help managers, quality professionals, internal audit coordinators, and internal auditors implement a practical internal audit process that meets the requirements of ISO 9001:2015 while adding significant, measurable value to the organization. The tools, techniques, and step-by-step guidelines provided in this book can also be used by those organizations that have a well-established internal audit process but are looking for easy ways to make that process more effective. The tools in the appendices of this book have also been provided on the enclosed CD to facilitate your customizing them to fit the specific needs of your organization.

作者介绍:

目录:

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评论

其实是像一节lecture一样的书，完全可以做成ppt讲上半小时一小时内容就很清楚了。第二章creating an environment for successful audits和第五章audit preparation对我的理解和知识方面有帮助，尤其是finding要和ROI挂钩，和process model这两块是新信息，印象比较深。其他部分相对来说更多像是一种强调和提醒。全书其实只有91页，93到157都是和cd里的template的打印版，在我看来完全是为了凑页数卖钱，所以扣一星……

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书评

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