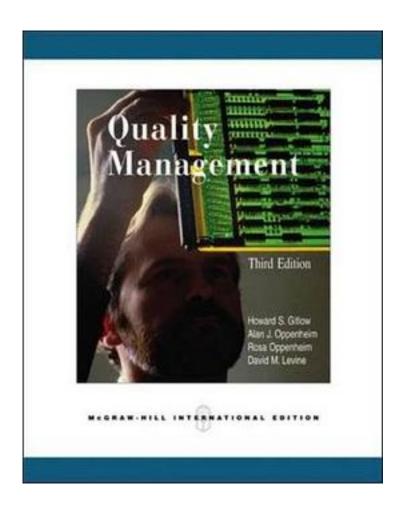
Quality Management



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Quality improvement is recognized as an essential function in any successful organization. Leading corporations have demonstrated that improved quality raises profits, reduces costs, and provides competitive advantage. Quality Management, 3/e, text presents a comprehensive approach to quality improvement, including Dr. W.

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