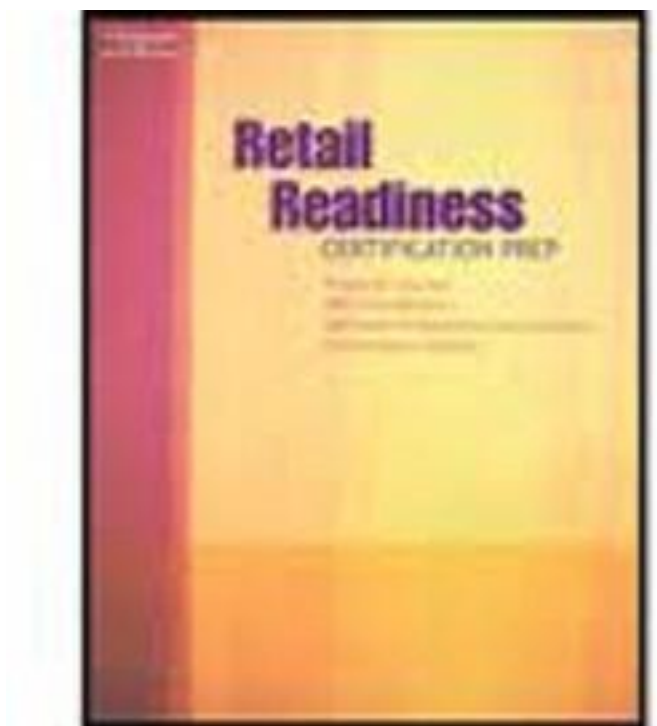


# Comprehensive Self-Study Manual for Retail Readiness Certification Prep



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著者:Career Solutions Training Group

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Get prepared for the National Retail Federation (NRF) Foundation's National Professional Certification in Customer Service Retail Readiness is an online and/or print-based certification prep program. The comprehensive online prep course covers retail, customer service, and selling. The Retail Readiness text serves as an optional print resource and study tool--use it alone or to support the online materials. All solutions are included right in the text to make preparation easy and complete. So, the choice is yours--online, print, or both. These materials provide a strong foundation in

customer service, retail, and selling and prepare users for the Certification Exam.

作者介绍:

目录:

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