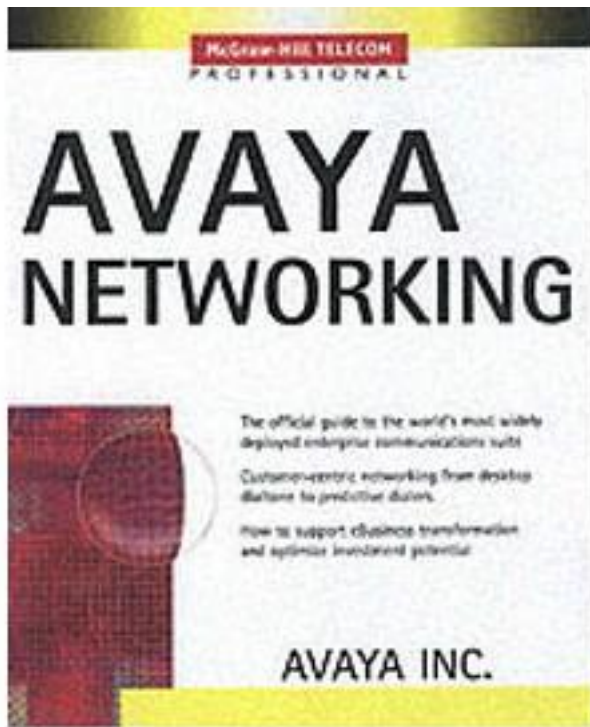# Avaya Networking

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A brief introduction to Six Sigma-- for employees Six Sigma is today s most talked-about system for improving the quality of organizational processes. Written by bestselling author Peter Pande，What Is Six Sigma? is a concise summary of the core themes and processes of Six Sigma. Unlike almost all other books on Six Sigma，it is written for the employees of organizations rolling out Six Sigma--not just managers. This helpful overview describes what Six Sigma is，why companies are implementing it，and how employees can make it a success in their own organizations. Based on

the bestselling The Six Sigma Way，this accessable introduction to Six Sigma answers typical employee questions，concerns，and even skepticism about this revolutionary program. Includes: The six themes of Six Sigma A five-step roadmap to Six Sigma implementation The 10 basic tools of Six Sigma，with an entire page devoted to each

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