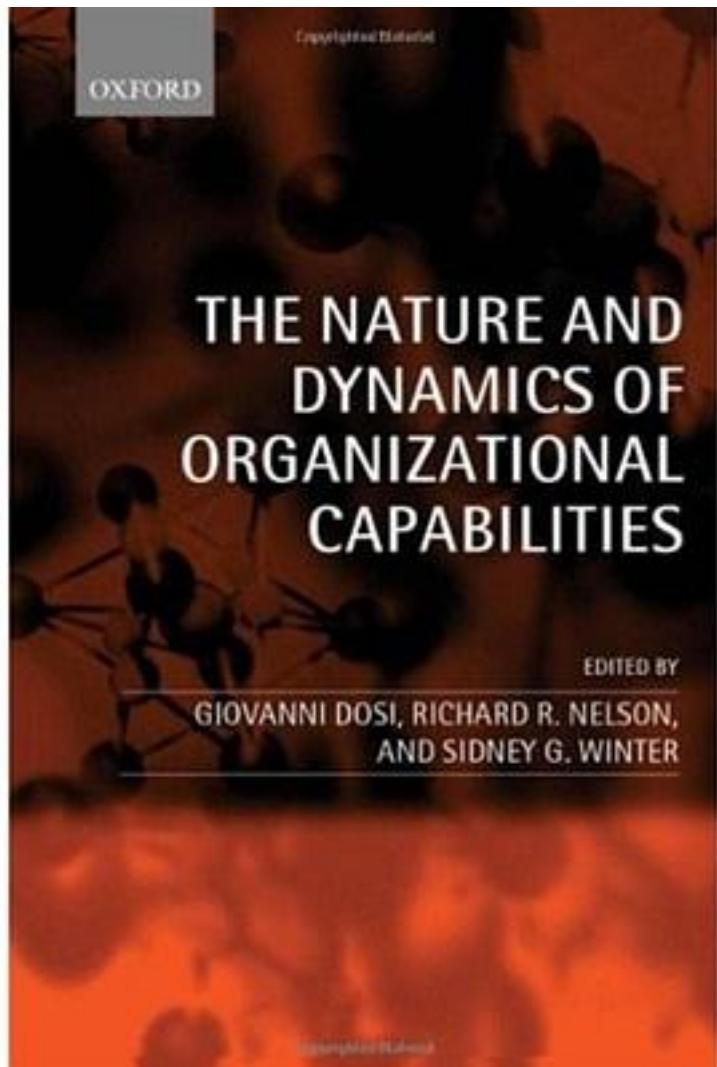


The Nature and Dynamics of Organizational Capabilities



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How do organizations develop, maintain, and advance their organizational capabilities and knowledge? What happens between intention and outcome? What are the processes, information flows, coordination, control, and communication systems involved? What is the influence of the institutional context upon the evolution of corporate competences? The purpose of this book is to offer both theoretical analysis and detailed evidence from a number of studies at the levels of individual firms, sectors, and broader international patterns. These enable a richer understanding of the processes involved and highlight their contributions to business performance. The book includes chapters from leading international researchers with detailed analyses of the auto, pharmaceutical, electronics, and financial services sectors. It presents novel theoretical insights into the relationships between organizational structures and organizational capabilities, the patterns of accumulation of technological knowledge, and the management of competence-building in changing markets.

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