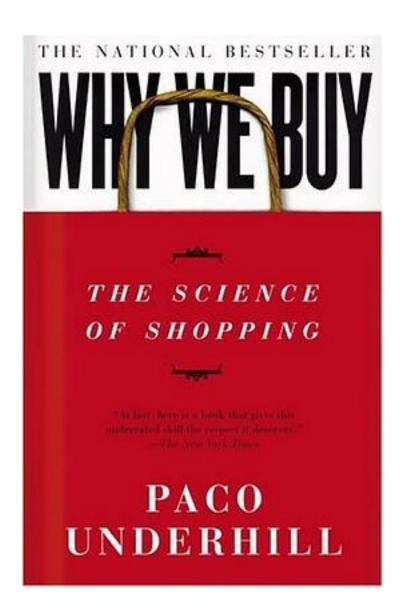
Why We Buy



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著者:Paco Underhill

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Revolutionary retail guru Paco Underhill is back with a completely revised edition of his classic, witty bestselling book on our ever-evolving consumer culture -- full of fresh observations and important lessons from the cutting edge of retail, which is taking place in the world's emerging markets. New material includes: • The latest trends in online retail -- what retailers are doing right and what they're doing wrong -- and how nearly every Internet retailer from iTunes to Amazon can drastically improve how it serves its customers. • A guided tour of the most innovative stores, malls and retail environments around the world -- almost all of which are springing up in countries where prosperity is new. An enormous indoor ski slope attracts shoppers to a mall in Dubai; an uber luxurious Sao Paolo department store provides its customers with personal shoppers; a mall in South Africa has a wave pool for surfing. The new Why We Buy is an essential guide -- it offers advice on how to keep your changing customers and entice new and eager ones.

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评论

如果最后一部分就更好了
 拜Ali所赐~不过真的很贴切

蛮有趣的兴趣读物,偶尔被搞消费心理学的人打打脸还是可以保持健康的。 喜欢逛商场的人尤其推荐
作者对于传统零售业的分析相当给力,可惜本书后半段臆想多于数据推断,略有瑕疵
号称1500000小时消费观察报告,所以实证很多,归纳很少,台湾直版印刷,看得有点累,翻译行文和排版都不太利于阅读。建议看目录,然后挑选有兴趣的分类来看实证,个人感觉新意举例不多。
四物行为学分析,虽然研究方法没有那么严谨,但是能持之以恒观察消费者这么多年还不断编辑新版也是很强里面的各种各样的case都很有意思,足见消费主义如何在美国盛行以及影响社会方方面面。从另一个角度来讲,也可以认为是论述retail sales 如何提升用户体验的。
Old school fashion
书评
这本书提供了一个研究消费细节行为的视角,实用,不偏理论。但是也是因为没有具体的理论支撑,很难因此就据此去推而广之。 提高营业额绝对需要。。。。。在商业消费大国一米国,这也算新兴事物,如果在国内有公司做这个,赚米的机会应该大大滴。。。。

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