

Managing Organizational Change in Public Services



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Forming part of the "Understanding Organizational Change" series, "Managing Organizational Change in Public Services" focuses on the organizational dimension of change management in public services. Combining aspects of change management theory with 'real life' practice in the form of organizational cases from different regions and sectors, this edited collection identifies and analyzes significant issues regarding the development, implementation and evaluation of public service change initiatives. Featuring contributions from leading authors in the field, this text provides an overview of organizational change management with a focus on leadership, management, and strategies for change. Looking at cases from Europe and North America, "Managing Organizational Change in Public Services" offers both a global, as well as a cross-sector analysis of this complex and challenging process. Different sectors that are examined include: Transport; Health; and, Education. This book offers

an excellent introduction to change management and how it works within the public service organizations internationally. It will be vital reading for all those engaged with the study or practice of this dynamic subject.

作者介绍:

目录:

[Managing Organizational Change in Public Services_ 下载链接1](#)

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