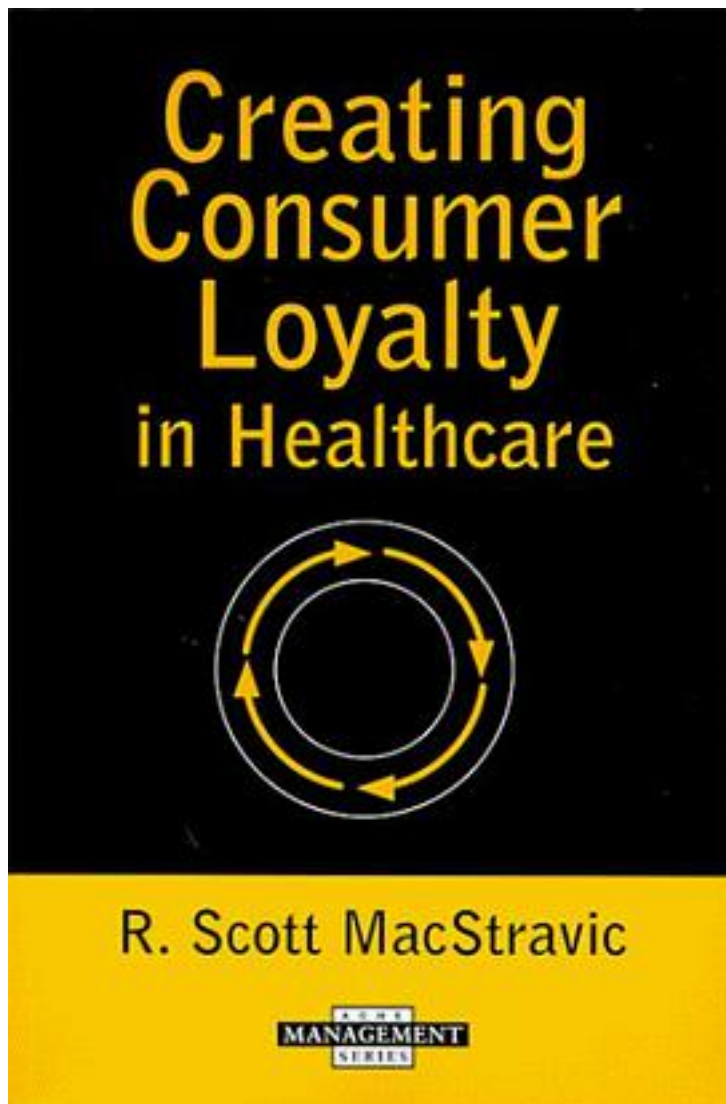


# Creating Consumer Loyalty in Healthcare (Management Series) (Management Series (Ann Arbor, Mich.).)



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