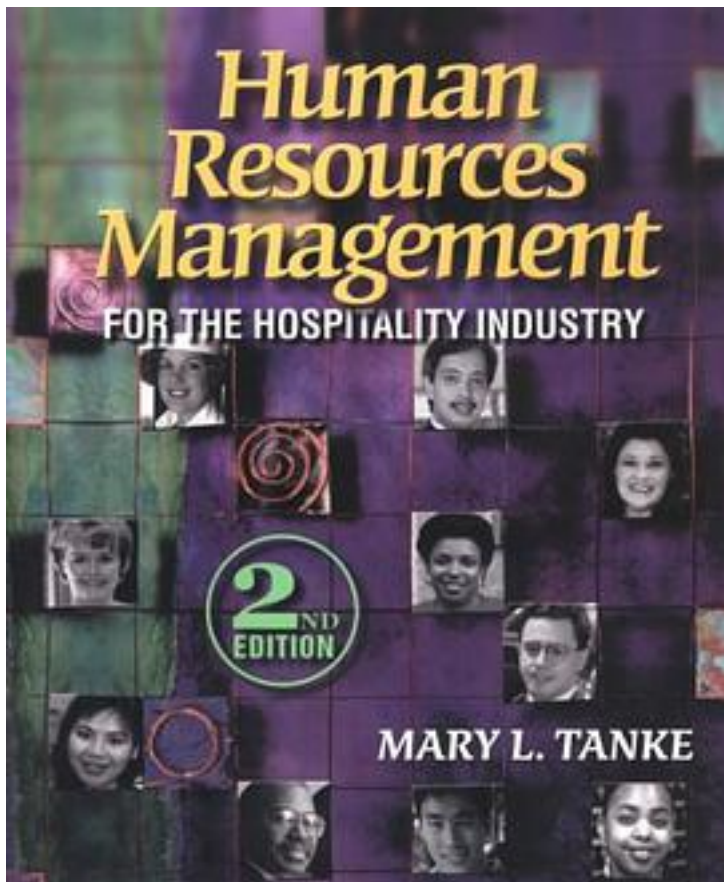


# Human Resources Management for Hospitality



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"Human Resources Management for the Hospitality Industry, 2E" addresses the wide spectrum of human resource issues in the hospitality industry. It has been revised to reflect changes in human resource management over the past five years, and to prepare students for the challenges of managing a diverse workforce in an ever-changing environment. New discussions cover today's hot topics and include

case studies to illustrate effective management styles. Changes in legal restrictions and legislation have been accounted for, including consideration of the Family Medical Leave Act (FMLA). The text uses performance objectives to outline the major concepts form each chapter; discussion questions and case problems reinforce learning.

作者介绍:

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