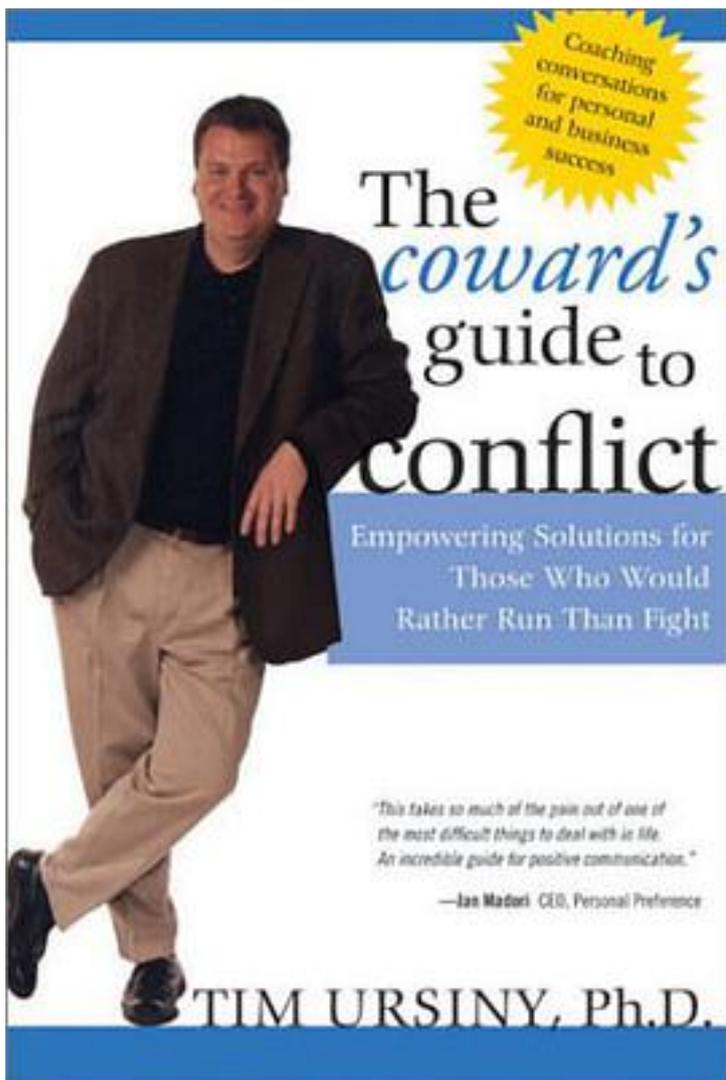


The Coward's Guide to Conflict



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Techniques for the person who is afraid of conflict and avoids any situation that would create potential conflict with others. Provides real-life examples and explanations of conflict-resolution principles and exercises to coach the conflict avoider.

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