

Bad Apples

*"People who manage people have three responsibilities: to their employees, their conscience, and their own career. This book helps managers find the right path to proper care of all three."
—Gary Sandler, *Fault in Our Expectations and Performance: Appraisals That Work**

BAD APPLES

HOW TO MANAGE DIFFICULT EMPLOYEES,
ENCOURAGE GOOD ONES TO STAY,
AND BOOST PRODUCTIVITY



BRETTE MCWHORTER SEMBER AND TERRENCE J. SEMBER
FOREWORD BY ROSANNE T. DEE

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著者:Terrance Sember

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Unlike other career books, this book offers managers a team-focused approach to neutralizing a not-so-pleasant-or productive-working atmosphere. Instead of isolating the one problem employee, relevant teams are considered as part of the solution. The result? Solutions stick and there's less likelihood of the bad apple ruining the bunch. Complete with situational advice and case studies taken straight from the trenches, this simple and straightforward guide teaches managers how to: Calm down combatants Motivate wasters Silence gossips De-arm backstabbers Convince passive-aggressives to open up Teach narcissists the importance of the team This book helps managers decide what the right course of action is-whether it means chastising negative behavior, encouraging positive outlooks, separating certain folks, creating teams for success, giving employees warnings, and/or firing the ones who are pretty much rotten through and through. This book is essential reading for any manager looking to ensure a pleasant, productive-and fruitful-work environment.

作者介绍:

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