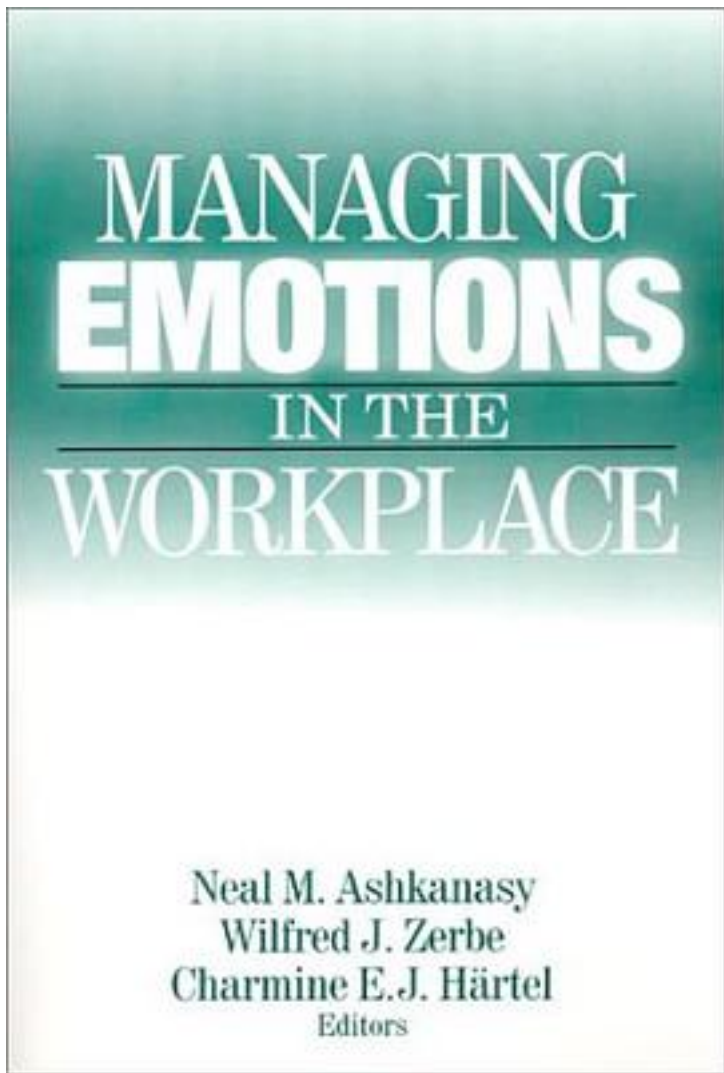


# Managing Emotions in the Workplace



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著者:Ashkanasy, Neal M. (EDT)/ Zerbe, Wilfred J. (EDT)/ Hartel, Charmine E. J. (EDT)

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The modern workplace is often thought of as cold and rational, as no place for the experience and expression of emotions. Yet it is no more emotionless than any other aspect of life. This book discusses the causes and effects of emotions at work and extends existing theories to consider implications for the management of emotions. The international cast of contributors examines the practical issues raised when organizations are studied as places where emotions are aroused, suppressed, used, and avoided. The book also joins the debate on how organizations and individuals ought to manage emotions in the workplace. It has broad appeal for professionals, students, scholars, and consultants in this emerging field.

作者介绍:

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