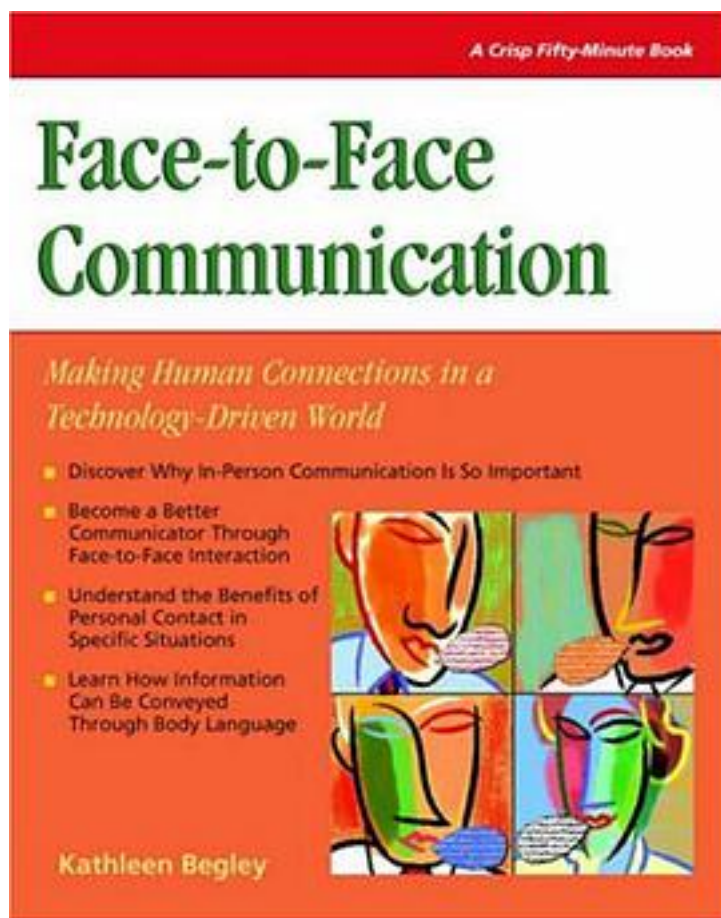


Face to Face Communication



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Even as technology has allowed us to connect with an ever-expanding global network through the click of a mouse, face-to-face communication is still as important as ever. Improving one's in-person communication may seem nonessential and downright quaint in this computerized age, yet many workplace situations, often those involving

conflict, feelings, or other sensitive issues, still demand human contact. FACE-TO-FACE COMMUNICATION explores why personal contact remains the most powerful type of human interaction and what readers can do to improve their skills to become excellent communicators.

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