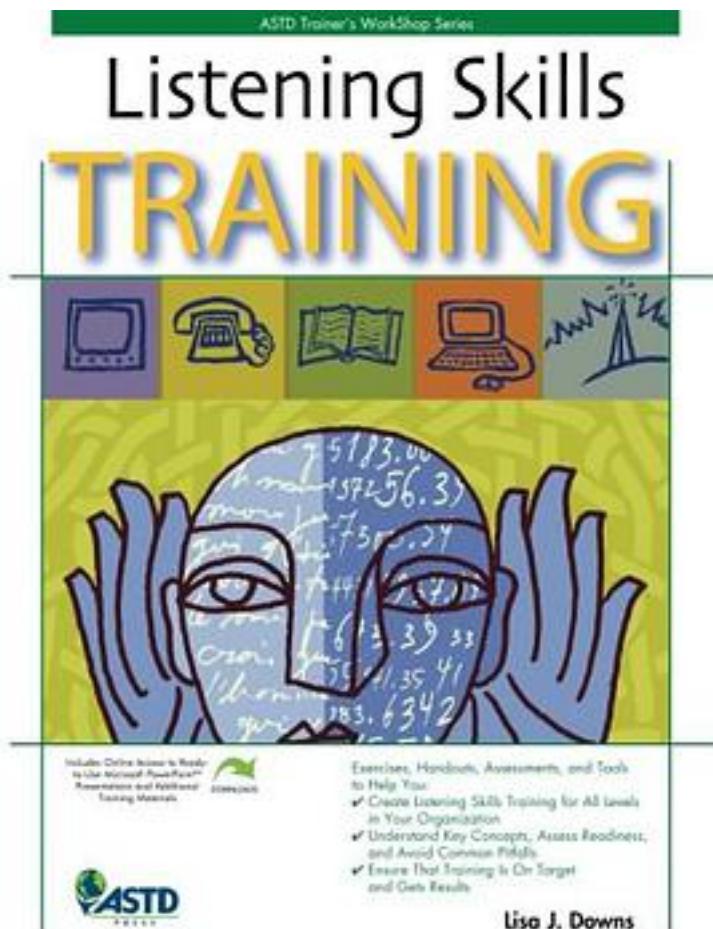


Listening Skills Training



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Most adults have poor listening skills. In fact, with attention spans of less than eight minutes is it any wonder business and personal communications are rife with

misunderstanding and needless conflict? Listening Skills Training is a complete resource designed to develop vital listening skills and includes a step-by-step training guide, sample half-, full-, and two-day agendas, classroom handouts, tools, assessments, and ready-to-use PowerPoint(TM) slides. Accompanying digital materials are available via download.

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